

Voluntas Twenty, Number Four
Winter 2004 \$5.00 US \$6.00 CAN
2600
The Hacker Quarterly

Payphones From Everywhere



Glenman, Scotland. A colorful old style coin only phone with a large coin box.



Dundee, Scotland. The most high-tech payphone in Scotland. It's Internet ready and takes both coins and cards. And the coin box is even bigger.

Photos by John Klacsmann



Hong Kong. Another colorful variety with a unique shape and a lot of directions.



Hong Kong. The "Powerphone" enables you to see video while making calls.

Photos by Dieter K.

Look on the other side of this page for even more photos!



"No one realized that the pumps that delivered fuel to the emergency generators were electric."

- Angel Feliciano, representative of Verizon workers explaining why Verizon's backup power failed during the August 14 blackout causing disruption to the 911 service.



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2600 ISSN 0749-8851 is published quarterly by 2600 Enterprises Inc. 2 Florence Blvd, St. James, NY 11780. Periodicals postage paid at St. James, NY and additional offices.

POSTMASTER:

Send address changes to 2600, P.O. Box 522, Middle Island, NY 11953-0752.

Copyright © 2003 2600 Enterprises, Inc. Yearly subscription: U.S. and Canada - \$20 individual, \$50 corporate, U.S. funds; Overseas - \$30 individual, \$65 corporate.

Back issues available for 1984-2002 at \$20 per year. \$36 per year overseas.

Individual issues available from 1988 on at \$5.00 each, \$6.50 each overseas.

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PARANOIA

Sanity



What have we learned from publishing a hacker magazine for the past 20 years?

Quite a bit actually. We've learned that when given the chance, paranoia has a way of taking root and dominating even the most minor of crises. From Day One we've had to deal with morons who just don't understand what the hacker culture is all about and who have always seen us as a threat comparable to their worst nightmare. And this *always* fed on ignorance of the unknown and of the very great desire *not* to learn anything that may have run counter to their initial perceptions.

At first it was a bit funny. Some of us even thought it was fun to be perceived as an all knowing, all powerful entity. Imagine, teenagers with the ability to make large corporations and annoying system administrators cover in fear! Never mind that the fear was mostly misplaced. To many of us, it was all a big game.

But then the paranoia began to take hold in ways that were hard to ignore. People began to actually go to prison for accessing computer systems without authorization or for simply making free phone calls. Few dreamed at the time that these were transgressions. But prison? It all seemed so absurd.

But we got used to it. And in so doing, an important turning point was reached. Hackers were no longer just kids playing around. In the eyes of mainstream society, hackers had become definable as actual criminals, along with thieves, murderers, rapists, etc. In some cases hackers were viewed with *more* fear than violent criminals and even received greater sentences. And again it seemed incredibly absurd. While such abuse and illogical thinking proved to be a lot harder for us to get used to, a good number of politicians, judges, and members of law enforcement

seemed to have no trouble with the concept. They could envision sending a hacker to prison for life for crimes that in the real world would hardly merit an overnight stay in the county jail.

Why the imbalance? Again, it always comes back to ignorance. When you don't understand a particular group of people, you're all the more likely to attribute skills and motives to them that have absolutely no basis in reality. This of course is nothing new. What is new now are the tools being used. The implications for their misuse and control by those who don't share our passion for free speech, free association, dissent, and numerous other liberties we've fought long and hard for over the centuries are simply unprecedented.

And again, we are on the verge of getting used to it.

Today, nearly 20 years to the day after *2600* printed its first issue, we live in a very different world. The things we took for granted in 1984 (ironically enough) simply don't hold true now. We currently live in a society of barriers. Our leaders have to be kept away from the people because of what we could potentially do to them. Great barricades must be erected in front of buildings we once entered freely because they could be considered "targets" of an elusive and faceless foe. We know little of who they are and how they will strike so the fear becomes all the stronger. Familiar? Of course, because these strategies have been used countless times before. Even if we haven't been paying any attention at all to what's been going on throughout history, a quick look at the popular culture of television and movies will reveal precisely these tactics as the ones of choice for anyone trying to control a populace and use their own fear as a weapon of reinforcement.

So shouldn't it be easy to see the threat and to take the necessary measures to keep it from destroying us? Only if we take a couple of steps back and see where we're going without being enveloped in the fear and paranoia that seem to have taken over all elements of our society in recent years. Sometimes this involves looking at a different culture and realizing how alternative ways of handling situations may be a better idea. Or it may involve taking yourself back to the period we all mistake for "a simpler time" when these problems didn't define our lives. Things have always been complex. What's changed are the tools and the priorities. We have technology today that can be used for great good or horrific evil, that can allow us to share information and data of all sorts or be relentlessly tracked and monitored by the authorities of the world in the name of safety and security.

The danger lies in accepting what we're told without question along with the perception that anyone who stands up to the system is somehow a threat to all of us. There are many people reading *2600* now who weren't even born when we started publishing. They have never experienced what so many others have. And this trend will continue. If nothing changes, the children of tomorrow will only know a nation of orange alerts, hostility to foreigners, endless warfare against an unseen enemy, curtailment of civil liberties to anyone considered an enemy of the state, and fear that never goes away.

Why would anyone want a society like this? For the same reason that those first changes we noticed years ago were implemented. Control is like an addiction. Those in control want desperately to cling to it and to be able to strike out at those they don't understand or see as some sort of potential threat. We saw that attitude as affecting hackers because that was the world we were a part of. Now it's a lot easier to see it affecting so many more.

But hackers have had the opportunity to gain a unique perspective. We understand both the good and the bad in technology. We're not afraid to bend the rules to learn how something works, despite the increasingly severe penalties suffered by those who dare. We can apply this knowledge over society and see the inherent risks involved in the latest ideas put forth by the Homeland Security people to weed out the "evildoers"

among us. We can see the threats posed by such things as electronic voting systems that don't rely on open source software and are shrouded in secrecy. We can realize how all the barriers and fear tactics in the world will do nothing to stop a truly determined enemy and how such methods will actually do far more harm than good because of the fact that one day we won't know anything else. We can also speak in ways that others can't because we've seen the changes as they affect us specifically and also because we have a history of not blindly accepting what we're told. The fact that many of us understand how technology is being used here adds valuable insight. And it also makes us even more of a threat to those addicted to control.

This clearly won't be a journey for the faint of heart.

As we close the door on our second decade, it's important to note that we have a great deal of optimism for the future, despite all of the gloom and doom around us. Why is this? For the simple reason that we believe the right people are gathering in the right place at the right time. We were happy to learn that a Norwegian appeals court recently upheld a decision clearing the author of the DeCSS program of any charges, despite the wishes of the MPA and the proponents of the DMCA in this country. In the last couple of years, we've had more people than ever express genuine interest in the workings of technology and in knowing all of the ways it can be used against them by malevolent powers, as well as ways it can be used for something positive. We've seen tremendous attention paid to this at the HOPE conferences and we expect to see even more this July as we do it again. The alertness of our readers, listeners to our radio broadcasts, and attendees of our meetings and conferences has been a tremendous inspiration to us and to so many others. This is what can change things and move us all into a less confining world. We've seen people better their living conditions and improve the societies they live in once it became evident that the old way was not the right way. There's no reason to believe that the road we're going down won't eventually result in that very same realization. And we'll get there by keeping our eyes open and finding friends in the least expected places. That's what's gotten us this far.



by Professor L.

The creation of genetically modified organisms (GMOs) is now within the ability of a knowledgeable and dedicated hacker. The most common genetic modification is the insertion of genes from one organism into another. The recipient is called a "transgenic organism" and this article will give you enough information so that anyone who could pass a high school biology lab can create one.

The usual 2600 article starts off with a disclaimer about how the article is for informational purposes only, and should the reader do anything illegal or dangerous, that's the reader's fault. The disclaimer in this article has to be stronger. Creating transgenic organisms has the potential to do great, possibly even catastrophic harm to the entire biosphere. Although the specific manipulations I describe in this article are safe (and often done in biology teaching labs), knowledge of the methods of genetic engineering have the potential to unleash enormous forces for good or for evil.

The most likely harmful consequence of hackers making a mistake with genetic engineering is for the hackers to get sick or to make the people around them sick. Maybe really, really sick. If you are going to try these techniques, learn about safe laboratory practices and follow them. The consequences of screwing up with genetic engineering are much worse than a mere jail sentence, so treat it seriously. No kidding.

If these techniques are so dangerous, why on earth would I want to tell hackers how to use them? I've thought about this long and hard before writing this article, and I have three reasons for writing. First, none of the information in this article is all that hard to find these days. Good high school biology classes teach the ideas (although they often figure out how to make it seem boring), and pretty much every community college will have a molecular biology lab class that teaches all of this information and good lab technique, too. If you think this article is

cool, I would strongly encourage you to take a real lab mol bio course and get at the good stuff.

My second reason is that I believe in the hacker mentality. When as a teenager I got tired of stacking tandems with my 80386-based blue box, I built an Imsal 8008, one of the first computer kits. Twenty-five years later, looking at my lab and all the scientific publications and prizes I have, even the straight world would have to admit that some hackers have made positive contributions to society. The hackers in the Homebrew Computer Club in the 70s spawned much of what would become Silicon Valley. The technologies that fascinate us have the power to create a radically different world; that is, they have the potential to be used for both awesome creation and awesome destruction. Hackers, who these days I think of as kids with a thirst for knowledge and the urge to try things for themselves, can be the ones with the powerfully creative ideas about how to use new technologies.

And my third reason for writing is that corporate powers are already using these technologies very broadly, and in ways that I don't feel are doing justice to their potential. With this article, I hope to inspire people to learn about what genetic engineering can do, and to come up with superior alternatives to the profit-seeking corporate approach. How do corporations use genetically modified organisms? Chances are, you are eating them! Pretty much all processed food in America contains GMOs. Monsanto's Roundup Ready crops dominate worldwide commercial agriculture, including soybeans, corn, cotton, canola oil, and sugar. The particular genetic modification in these foods makes it possible to dump the weedkiller Roundup on the crops without killing them. It's convenient for industrial farmers and it helps keep Monsanto the world's largest seller of herbicides. Surely there must be a better use for transgenic organisms than that! I hope someone reading this article will one day invent it.

Now that I have convinced you to be safety conscious and to strive to use this power for good (I did convince you, didn't I?), let's get started on the methods of how new genes are inserted into organisms. First, you will need to know a little bit of terminology. The base organism that we will be adding the genes to is called the "host." The host, like just about all organisms, can be thought of as a machine for turning environmentally available material and energy (food) into copies of itself. One of the key components of any organism is its genome, that is, its complete collection of genes. The genome contains all of the instructions for making the chemicals (mostly proteins) that do the work of transforming food into offspring. We are going to add a new gene, called the "transgene," to the host.

Every organism is made up of cells (adult humans have about one trillion cells; many kinds of organisms consist of only a single cell), and each cell has its own copy of the organism's genome. Both the genome and the transgene are DNA molecules. DNA is a very long polymer, which means it is a molecule made up of a string of repeating components. In the case of DNA, the components are called nucleotides, and referred to by their one-letter abbreviations, A, C, T, and G. The human genome has about three billion nucleotides. The transgene we are going to insert is only a few thousand nucleotides. However, we are not going to learn how to insert new genes into human beings. Not only is that potentially very dangerous (and highly regulated), but inserting genes into all the cells of multicellular organism like a mammal requires better laboratory technique than a first-time genetic engineer is going to be able to achieve. In this article, I will teach you how to put the firefly genes that are responsible for the firefly's glow into *Escherichia coli* (*E. coli* for short), the bacterium that lives in your gut. You're going to make intestinal bacteria that glow in the dark.

So, in this article, the host will be *E. coli* and the transgenes will be the gene from fireflies that make them glow. This gene is called Luciferase (who says scientists don't have a sense of humor?). In order to do your genetic engineering, you will first have to learn how to grow controlled populations of bacteria. Growing bacteria is a lot like keeping any

other kind of pet. You need a source of them to start with, you need a home for them that keeps them safe (mostly from other creatures or contaminants), and you need to make sure they have the right kind of food, the right temperature, and so on.

Because cells are too small to see, it helps to have a microscope for this work, although it's not strictly necessary. Bacteria reproduce very quickly and when enough of them grow together (called a colony), they are visible to the naked eye. In order to get started, you need to get some *E. coli*, some agar-coated petri dishes (their food and home), and loop (a simple thin piece of metal for transporting cells from the source to the dish). You also will need to learn a little about sterile lab procedures so that you don't contaminate your cells. In the sources section at the end of this article, I recommend a kit that you can buy pretty cheaply that has all the materials you need. Eventually, you'll know enough to be able to scrounge all kinds of cool materials for genetic engineering that cost little or nothing, but I'd recommend starting with the kit.

The key task is getting the transgene into the genome of the *E. coli*. Hosts, of course, have various methods for resisting the addition of foreign DNA. The most basic of these is the cell membrane, which acts like skin for cells. It's the job of the membrane to keep the insides in and the outsiders out. However, membranes have to let in food and let out wastes, so they are permeable. In order to get the transgene inside the cell, we have to manipulate it so that it will take up the new genes. For bacteria, figuring out this problem is really the main task in creating a transgenic organism, and it's pretty easy. For higher organisms, there is more structure (the genome stays in an internal structure called the nucleus of the cell) and better defenses against foreign DNA, making the insertion of transgenes more difficult. However, inserting transgenes into higher organisms (including mammals, like mice or monkeys) is routine laboratory procedure these days.

In addition to making the *E. coli* take in the foreign DNA, we have to make sure that the DNA is treated as if it were the organism's own. In bacteria, this is also fairly easy. Bacteria often exchange small pieces of DNA, called plasmids, with each other. These plasmids are separate from the organism's main

DNA and genetic bacteria to exchange beneficial genetic material with each other, even though they don't replicate sexually (sex is nature's best way of exchanging genetic material between organisms). Vector is the name that biologists use for something that can introduce foreign DNA into a cell. Plasmids are good vectors for bacterial hosts. Other vectors that work better for more complex hosts include viruses that have had transgenic payloads grafted into them, or even tiny gold beads coated with DNA that can be shot into a cell with a "gene gun."

The creation of plasmids (or other vectors) with transgenic payloads is made possible by the existence of DNA splicing enzymes. Simple laboratory techniques allow the extraction of naturally occurring plasmids from bacteria and splicing the DNA for the new gene into them. The hardest part is figuring out which combination of genes to insert into a host in order to get a desired effect. However, those techniques are beyond the scope of this introductory article. For our purposes, we can just buy plasmids with our desired genes from a scientific supply house. An E. coli plasmid with the *Luciferase gene* in it is called pUC18-lucR, and can be purchased from many places (see sources section, below).

Once you have successfully grown some E. coli colonies and purchased your Luciferase plasmid, the process of creating glow-in-the-dark bacteria is pig-easy. You make the bacterial membrane permeable to the plasmid by treating it with a solution of calcium chloride. At this point, the cells are said to be "competent" for transformation and the plasmids can be added. Then let the cells grow at body temperature (37C) for 12-24 hours. Turn out the lights and look at your petri dish - you should be able to see colonies that quite clearly glow in the dark. Congratulations! You've just created your first transgenic organism! The recommended kit has detailed instructions (called a protocol in molecular biology). The protocol can also be downloaded from the net without buying the kit.

Now if this feels too much like the script kiddy version of genetic engineering, then there are lots of other projects you might take on. You can design and construct your own plasmids, perhaps with multiple transgenes. In order to breed pure populations of transgenic bacteria, one often includes an an-

tibiotic resistance gene in the plasmid, and then applies the antibiotic to the petri dishes. Only the bacteria that took up the plasmid will survive, and the evolutionary selective pressure will ensure that the bacteria won't lose the transgenes. In considering which genes to add, you might learn to use GenBank and LocustLink, two important web-accessible databases of genes. Start by looking up green fluorescent protein (GFP). Or buy a GFP transgenic fish from GloFish.

Hacking the genome is the future. You can be there now...

A complete kit with everything you need to do this experiment is available from Modern Biology, Inc. for less than \$75. It is part number IND-9 and you can order it over the web. Visit <http://www.modernbio.com/ind-9.htm> to see what's in the kit and how to order it. Modern Biology has all kinds of really cool kits that don't require fancy labs or a lot of experience to use. Check out their whole catalog at <http://www.modernbio.com/TableOfContents.htm>. You can see the complete E. coli transgenic protocol (that is, the detailed instructions) for free before you order someone's reading <http://www.geneticeng.org/luciferase/change/pa/CTDPDF/GlowingEcoli.pdf>

A different \$80 kit allows you to extract DNA from any organism (including yourself), which with some DNA splicing enzymes and some additional knowledge of how to recombine bits of DNA, you could then use for creating new plasmids. It's available from the Discovery Channel store at <http://shopping.discovery.com/stores/service/ProductDisplay?catalogId=10000&storeId=10000&productId=52965>. This kit includes an inexpensive centrifuge, which you are going to need if you want to continue your genetic engineering experimentation. You can get good scientific microscopes on eBay or maybe you have one in a basement somewhere. If you're going to work with GFP, you probably want a microscope for fluorescence work. It will have a filter set and high power illumination.

If you would like the proof that many of the foods you eat contain genetically modified organisms, you can be interested in the kits available from Investigem, which uses a similar technology for easy detection of many genetically modified organisms. See <http://www.investigem.com/products.html> for

the details. If you want to look up interesting genes that you might want to add to your bacteria, try using GenBank or LocustLink from <http://ncbi.nlm.nih.gov>. Once you get good at transforming bacteria and want to start thinking about more ambitious transgenic organisms, you should take a look at the offerings from Clontech <http://www.biosciences.com/clontech>, Qiagen <http://www.qiagen.com/Products/Transfection/TransfectionReagents/EfficientTransfectionReagent.aspx?ShowInfo=1>, and QBiogene <http://www.qbiogene.com/literature/protocols/gene-expression/pdf/p-adeno-express.pdf>. Or you can just buy a

GFP zebrafish from <http://www.glofish.com>. And before you start working on your plan for creating a Luciferase transgenic puppy by doing genetic engineering on your dog, you should probably learn real molecular biology laboratory techniques by taking a class, maybe like this one: http://a32.lehman.cuny.edu/mobho_course/Basic_techniques.htm. Who knows, maybe I'll be your teacher....
Shoutouts: DMCS for taking it seriously and finding the GloFish and the Discovery kit and to AG Manser for reminding me that although I am old now, I was a hacker once, too.

WHOM DO YOU TRUST?

by Juraj Bednar
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"Security is a process," says a common security expression. I would also like to add that security is about processes. In this article you will also see how the security of different organizations affects your own security.

Most of the web communication in today's "secure" Internet is protected by a set of protocols defined in standard, called Transport Layer Security (the successor of SSL, Secure Sockets Layer, developed by Netscape). While the protocol itself is quite strong and the data are protected by mostly safe ciphers and technologies, there is one weak point, like in many asymmetric cryptosystems: distribution of keys (or PKI short for Public Key Infrastructure).

An asymmetric cryptosystem protects its users against a passive attack (sniffing). Using the Diffie-Hellman key exchange or RSA, it is very difficult to eavesdrop on someone's traffic. There is one widely known attack, known as Man in the Middle. Using this technique, the communication channel is being actively attacked. Parties, while thinking they are communicating with each other, are effectively talking to an attacker, who acts as a middle-man.

A solution to this is a safe distribution of keys. If both parties know each other's public

key, they can safely communicate. So the problem with today's asymmetric cryptosystems is not about ciphers - they are quite strong. It is mostly about key distribution. PKI comes as a solution to this, where communicating parties own only a few public keys of so called Certification Authorities (or CAs). These are trusted third parties, who pick an identity and a public key of a user or organization, put them together and "stamp" them with their digital signature. When you start communication with someone, he presents you with a valid certificate. You (or better your browser - if we are talking about the web) check the digital signature, the name of a party, etc. If you trust the CA that issued the certificate, you can safely communicate. This last "if" is the big one.

When I wanted a certificate for my own website (jurajbednar.com), I did my own research. The result was quite shocking. I was able to trick a lot of them into issuing me a certificate when they really shouldn't have.

The case of RIPE

I was quite shocked when I found an authority which did authorization using a whois registry. The process looks like this: You fill out a form on their web page (of course using plain unencrypted http - why would a CA use https?) and submit a CSR (certificate signing request). They'll send you a confirmation e-mail, you

click the link and choose which of the contacts (administrative, technical, or zone) they should contact. They send a mail to the contact you choose and after clicking on a link in the e-mail, they issue a signed certificate.

Now, wait a moment. There are some questions to be asked. How is a contact in a whois database meant to authenticate someone over the Internet? How do we know he is authoritative to decide if someone should issue a certificate? Do they know that most domains in RIPE do not have mnt-by entry, which protects the contact by password or PGP in order to make changes? Anyone can make changes to contacts without mnt-by. How could an unprotected e-mail that can be sniffed on the way be trusted as a way to determine whether to issue a certificate?

The CA is on <http://certs.ripe.net>. They have quite low prices and even issue free six month certificates. They are in MS Trust Root (happily not in Mozilla), so anyone with MSIE 5.01 or higher trusts them, unless they decided not to. One of my friends who operates an Internet shop wanted an SSL certificate, so I told her that I would try to get one for her. I explained that I was doing some sort of research and I wanted to trick the authority into issuing it without using access to her accounts or web space (I hosted the site for her) and without her or her colleagues helping me. So I could be literally anyone, but in this case that was part of my research. I had the permission, so I did not break the law.

So first, I changed her contact in RIPE (which of course did not have the mnt-by entry) to my e-mail address. I also added the changed line with my address and correct date of change (these are not added automatically by RIPE). The entry was changed by a robot. She did not get an e-mail about this change. Then I generated a key, a CSR, filled out the form, got the mail, and clicked on the link. Then the page said that they could not contact the RIPE registry, so they filled the contacts with hostmaster, postmaster, and webmaster aliases of the particular domain. While I could receive mail for these addresses (I am an administrator of her mail domain), I decided to be cheeky and mailed back with my ticket number. I sent the whois registry entry with all the contacts (including the changed line, which said that I changed the entry the very same day to my own address). In a few minutes, the contacts on the web page were set to what I mailed them. I chose my e-mail address, got another mail,

clicked another link, and the certificate was issued. I installed the certificate for her shop and she was quite happy. I was happy because I used no power over her web space, domain, or any administrative power. In fact, to issue this certificate, I only used one e-mail address. That makes a man in the middle attack quite simple. It cost me no money so if I used some anonymous access (like driving to some random city and using wifi with a changed MAC address), and created mail on some freemail, I would get a certificate, possibly without the domain owners even noticing this.

Actually performing the man in the middle attack when you have a certificate that most web users trust by default is very easy now. You can use Dug Song's excellent script package. You could rob someone's bank account if the target domain was a bank and they did not use man in the middle resistant protection (such as secureID that digitally signs all parameters of transactions and bank processes it only when such signature is filled in). You could snoop on someone's mail account if they use web mail to access it. And as the web page of this CA perfectly states - it is a matter of minutes.

If your registry provides a way to protect entries in the registry (such as RIPE's mnt-by), use it. When I looked at banks in my country (which is otherwise quite advanced in IT), none of them used mnt-by. Protecting your entries is also a matter of minutes. Do it.

The Case of Papers

Even before this CA, I found E-BizID, which acts as a reseller for Comodogroup (which I chose as my own CA later on). They had a 50 percent discount on the certificates that time and also issued 30 day free test certificates (that were signed by the real authority). I had no idea how they authenticated sites, so I filled in a form to get a certificate for my provider's web mail machine that I am an administrator of. It told me to fax the business license to some number. As I filled out the form correctly (stating who owns the machine, full company name and address, etc.) and it was around Christmas, I just let it be. But later on I was having a phone conversation with another administrator from the company and told him that they are quite cheap and they should buy the certificate, protecting their clients. They decided to buy it for another domain name which had the same web mail installed. They paid for it and faxed the business license. We both received the certificate. I got my testing certificate and they got the real one. Quite interesting.

The question to ask is - is faxing a business license a way to authenticate and authorize users? In our country, anyone can obtain anyone's business license in the court office (the court has a database of all business licenses). If you want to do business with someone, you can go there and request a license which will tell you in what field they are permitted to do business. Who owns the company, etc. This business license (here called "transcript from business registry") is the same as the company owners get. There is no difference. Anyone can get it. That means anyone can fax it. That means anyone can get a certificate.

If this was not the case, I wonder how an American CA could determine if the paper that was faxed to them was a real business license of the particular country. I doubt they knew what "Vypis z obchodneho registra" that I faxed to them even meant. I believe that if I faxed them some famous Slovak novel, formatted to look like a business license and including the name and address of my company, they could not visually tell the difference and they probably do not employ Slovak language speakers to see the difference between prose from business licenses. I would love to be proven wrong.

Domain Ownership Control

While I did not try other authorities myself, I read about the process to issue certificates of several others. Some of them want you to prove ownership of a domain by telling you to create some file in the webpage of the server. They tell you to create for example <http://yourdomain.com/syhellounaunauthorty/somereandomstring> with some particular content. This is one of the better way to authenticate people who have control of a domain. However, it is quite funny to use this way because CA's, PKI, and TLS are here to protect communicating peers against known attacks to plaintext http. Seems weird that they themselves rely on this insecure way of communication to authenticate users. The attacks are well known - man in the middle attacks, DNS spoofing, etc. While this attack is certainly not the easiest one (the difficult part is getting access to the nameserver or to the physical link between CA and the authenticated domain), it is certainly not impossible. There are well established and tested tools to do this kind of attack.

The Solution?

Some CAs use a combination of these techniques. The best technique I have seen is the requirement to come to a local branch office or a

CA, show your business license, ID card or passport, and driving license. The business license is checked with the court over the Internet. This also says who can act on behalf of a company. He is authenticated using an ID card, his presence is recorded on a tape, etc. However, I believe that the current situation in Microsoft's browser is far from using this approach. I believe that MS Trust Root is built more on business contracts than on security standards. Microsoft and security. Sounds a bit stupid in one sentence.

I believe there should be some independent body (in the form of an organization like IANA and ICANN, but not controlled by the US government) which administers some common trust root. Certificates would be issued to CAs with the approval of local government organizations (in our country, it is the National Security Office which approves and disapproves the existence and operation of open CAs and accredited CAs). You could personally choose which countries CAs you believe. All of the CAs should require a personal presence to authenticate and authorize the right to a certificate.

Also, the weak point in current implementations of x509 is that you cannot easily specify for which purpose you trust certain CAs. The purpose (web site authentication, S/MIME mail,...) is on the certificate, but you cannot specify that you trust certain CAs for anything (for banking purposes) but another one only for freemail accounts and discussion boards authentication. It is not as easy in current web implementations anyway.

If you run a bank's web server, tell your users which CA you use (by postal mail) and tell them to always check the certificate. My bank does this (surprisingly), transferring all the liabilities to the user. (Someone robbed your account? You did not check the certificate? Oh, what a pity, it is your problem, not ours.) But if the bank recommends use of some particular user agent (usually MSIE) and does not tell users to delete all the "suspicious" CAs, they are liable for the client's money (and for the loss of it).

Maybe it is time to ask again: Whom do you trust? Do you trust Microsoft or AOL? Do you trust CAs they trust (for some reason, probably compensated by lots of money)? Being a well known CA does not guarantee it is a secure one.

System Profiling THROUGH RPC

by Screamer Chaotic

The Sun RPC (Remote Procedure Call) Portmapper running on port 111 can be your best friend - or your worst enemy. As usual it depends on what side of the fence you choose to play. For the purposes of this article, I will assume the reader is interested in exploring the possibilities of remote system profiling without the need for old-fashioned programs such as finger.

Through the Portmapper running on 111, we can see what RPC programs are running on the remote machine, and may even get a chance to exploit one or two. The beauty of RPC is that, by its very nature, it's designed to be open to the Internet. And while most people have gotten around to getting rid of annoyances like finger, expu/vrty on port 25, and of course, default accounts, not too many give RPC a second look. I could hypothesize as to why that is. Perhaps the most obvious reason being that port 111, by itself, is not really a security hole. Its best use, from an invader's perspective, is to show exactly what's running where. For brevity, we will focus on two RPC programs. One can be used to gain information about the target system, the other could potentially give us access to the machine. These daemons are rusersd and mountd. But first, how do we find them? You could take your target machine and simply run the client version of these commands against it to see if anything gives, but I prefer knowing if the RPC ports are up and running or not before I go attacking anything. To find open ports, a simple nmap scan will suffice:

```
screamer@localhost# nmap -sS -p 111
```

```
192.168.2.* > port_111 &
```

!!! assume you have a machine and, for legally purposes, it's a comp you own (own). To see what RPC daemons are running, simply run the following command:

```
screamer@localhost# rpcinfo -p  
target:localhost  
What will return is a listing of listening daemons. For example:
```

program	vers	proto	port
100007/1	nfs	tcp	2049
100025/1	nfs	udp	2049

How convenient, we have both mountd and rusersd up and running. Let's begin by doing a little snooping. The first thing hackers would do a few years back was a quick and dirty "finger @target.localhost" to see who was logged into that machine. Nowadays, people know it's not a good idea to leave their login information lying around, even if it's just a username. They people don't realize however, is that what they are giving out this very same information without realizing it. Enter rusers, which can be found through www.rpmfind.net if not already included in your distribution.

```
screamer@localhost# rusers -l  
target:localhost
```

For those of you wondering if that's a lowercase L or a one, it's the former (as in little lying larry). With this command, you will be brought back to the good old days of finger, as login information will appear before you (if people are logged in at that time of course). Here's an example for your viewing pleasure:

```
login shell Last Login  
screamer /home/chaotic Wed Nov 2 10:06:12 AM EST '00  
john /home/john Thu Dec 3 10:06:12 AM EST '00
```

Damn, and I thought by getting rid of finger I was safe! Guess not. So there we go, we have some login information. Now the next step I won't even get into. If you don't know what I'm talking about, it includes "password", "love", "sex", "secret", "god", "last names, addresses, birthdays, spouse names, dog names, and maybe even a little social engineering.

Now let's move on to more important matters, shall we? Namely, mountd. Now mountd isn't all that terrible when properly configured (nachi). The mountd protocol can be used to mount a remote drive onto a local one and allow you to view the contents of that drive as though it were on your local machine. In other words, you can see inside a computer without logging in. OK, let's use mountd to its full potential. To do this, we'll use a little program called showmount. The showmount client in a nutshell displays mountable drives on either your local or a remote machine. These are drives that can be mapped to a local drive and traversed as though that's exactly what they were.

```
screamer@localhost# showmount -e
```

```
target:localhost  
Which returns (if you're lucky):  
/usr/bin root  
/home/johns (everyone)
```

Great, so we have a couple of mountable drives there. The first is owned by root, which we can't touch. Fortunately, the next drive on the list looks like a user's home directory. Bingo! As Lord Nikon would say, you in the butterzone now baby. You can see inside this drive without even logging in! Begin by making a new directory to mount the remote one onto. In our case we'll call it new_mount. Then we mount the remote drive onto it, like so:

```
screamer@localhost# mkdir new_mount  
screamer@localhost# mount
```

```
target:localhost:/home/johns new_mount
```

If everything goes smoothly, you can now cd into your new_mount directory, type ls, and see everything inside that user's directory. Ooh, wow, you say. Who cares? I'm a hacker, I don't want to read someone's email. I want to explore the system they're using. Fortunately, with a home directory mounted on your computer you can. That, after all, is the magic of an .rhosts file. Yes that's right, rhosts, that file you should never have in your home directory is your ticket into this remote machine. Simply create an .rhosts file that contains this line:

```
yourmachine.com johns
```

From there, all you have to do is rlogin into the remote machine.

```
screamer@localhost# rlogin -l johns  
target:localhost
```

And there you have it. You're now logged into the remote machine as user johns. From here you can use any number of local exploits to achieve root. Naturally those all depend on the architecture of the machine, so look around or better yet try and figure out some things yourself (shocking concept, huh?). For just a minute, let's say you didn't find a mountable drive that belonged to a user but was however open to everyone. Possibilities exist for getting access here as well, potentially even as root. If you're lucky enough to find /usr/bin (or any other directory located in a user's path), you can mount the drive to your local machine and modify any number of programs in there to do your bidding. And if someone foolishly runs those programs as root (which is entirely possible), you can have some serious fun. Make is discreetly add a new user with root privs, and voila, you have your very own backdoor. Try to be as inconspicuous as possible, name the new user "system_" or something to that effect, so it doesn't draw too much attention.

Last and certainly least, RPC is probably unnecessary on about 97 percent of the systems that use it. Why you need to show who's logged in through rusersd is beyond me, and why you would ever want to have people on the Internet mounting your drives on their local machines doesn't seem to make a lick of sense. These things do exist, believe me. Scan a university, you're bound to find a machine you can root with just a little effort. Naturally I can't actually recommend it, don't want to see anyone go to jail, but it's good to know what's possible, if only so you can better protect yourself. Until next time, break the system.

Thanks to everyone who helped, and shouts to the one and only Dash Interrupci, Unreal, Wh1stnuM3, dual Parallel, and pengs everywhere.



ROBOTS and Spiders

by StanKDaWG
StanKDaWG@hotmail.com

Everyone uses search engines. But did you ever wonder how they choose which pages to list and which pages to not list? You've all heard stories of private pages that got listed when they weren't supposed to have been. What stops these search engines from digging into your personal information? Well, without going into a lecture on why you should never store personal information on a publicly accessible website, let's talk about how search engines work.

The World Wide Web was named such because of the cliché that all of the pages are linked to each other like a spider's web. A search engine starts looking on a page and follows all of the links on that page until it gathers all of the information into its database. If then follows off-site links and goes on to do the same thing at all of the sites that are linked from that original site. This is really no different than a user sitting at home surfing the web except that it happens at an incredibly high speed. It is as though it were acting as an agent for the search engine. Due to its automation, it can quickly create and update its database. This automation is akin to a robot where it simply does the same repetitious job over and over. In this case, that job is to build a database of websites. Because of these reasons, the actual program or engine that does the work of crawling across the World Wide Web is called an "agent," a "spider," or more commonly, a "robot."

report broken links and help you fill in holes or errors on your sites.

"That's great, I want one!" Well, before you go jumping into something, think it through. There are also many drawbacks to using a spider. Firstly, you have to write the spider engine efficiently so as not to overload your server and also smart enough so that it does not start crawling on other people's sites and overloading their servers. If everyone had an agent out there crawling through everyone else's links, the web would slow to a grinding halt! The most important problem, however, is what I mentioned in the opening. Spiders will follow links to *everything* that it sees linked from another page. That means if you have a link to a personal e-mail, suddenly it isn't personal. Your company's financial documents may be on there somewhere. Did you have some naughty pictures that you took and only your husband or wife knew the link to? Can you say "oops?"

This raises a big concern over privacy, and rightfully so. Never put anything on the Internet that you don't want people to see. That is a general word of advice that you should follow regardless of spiders. You may have read stories about companies whose internal records are suddenly found floating around on the Internet. Blame hackers? Maybe you should blame robots and the administrators who do not know how to control them. All it takes is one site to start the robot and it begins to follow whatever links it is programmed to follow. Some employees may link to internal documents. Some databases may allow spiders to query from them. You never know who may be linking to what, and by not having a well designed web site, you may have just taken your top secret project and shared it with the world.

So you see, there are some good things and some bad things. Luckily, there are ways that you can control robots and hopefully limit the bad things. There is a standard called the "robots.txt" exclusion file. It is a simple ASCII text file that allows you to tell any robot visiting your site what they can and

cannot access. Here is a sample file:

```
# robots.txt file for http://www.StanKDaWG.com/
#
# last updated: 09/06/2003 by: StanKDaWG
#
# WTF R U Doing here? R U A ROBOT?
# R U A SPIDER? R U A J33377
#
User-agent: *
Disallow: /incoming/
Disallow: /downloads/
Disallow: /webstat/
Disallow: /pub/
User-agent: Hackers-go-away
Disallow: /T0pS3cr3t/
User-agent: They-will-never-find-this-one
Disallow: /h4dd3n/
```

You will notice that there are comments (starting with the "#") and two other important fields. Proper use of these fields can limit most search engines and spiders that honor the exclusion file.

The first field is called the "User-agent" string. Each program visiting your website, human or otherwise, is using a piece of software. For humans, it is called a web browser like Mozilla, Firefox, Konqueror, or dozens of others. The name of this agent is sent with every page request. If you look at raw log files from your web server, you can see who visited your site and what agent they used.

The majority of them will be Internet Explorer since most surfers are using the Windows operating system. You can look at your logs and find some interesting types of clients out there. Well, since robots are programs too, they also have an agent string. In the robots.txt file (which must reside in the root directory of your web server home) you can single out any agent to block it.

The second field is the actual file or directory that you do not want accessed. The field name you would use is "Disallow". Both the "User-agent" and the "Disallow" must be followed by a "." and then the data that specifies what you want done. If you want to stop the agent called "googlebot" from accessing the file called "privatesuff.html" you would code the following lines:

```
#
# This is a comment above the sample code.
User-agent: googlebot
Disallow: privatesuff.html
User-agent: /images/mysexpics/
As you can see, the syntax is very simple. What you need to do is think about which things you want kept hidden from which agents. If you want to hide several different files or directories, you would use multiple "Disallow" lines. In the example above, I also block access to the entire directory called "images/mysexpics/" which could have been very embarrassing! Be careful to realize that this only blocks one agent. Usually people do not distinguish one agent from another in practical application. If something is to be kept hidden, it should be hidden from all agents, not just "googlebot" as in the example above. One way of doing this is to use multiple "User-agent" strings. This is never complete and there are always new spiders coming out that would not be on your list unless you constantly update it. The better way to do this is to simply use a wildcard of "*" which tells all agents to follow the subsequent "Disallow" commands. Along the same lines, you can also tell robots to ignore your entire site by using the "Disallow" string of "/" which will stop the robot from looking at anything! (Note that you cannot use a "*" wildcard in the Disallow field; you must specify a path.)
```

Note that comments can be put anywhere
on a line, and not just above the fields.
They can come after the string.

```
User-agent: * # This string stops ALL robots from going into...
```

Disallow: / # ANY of the directories is to use special "meta" tags in your HTML. Some people may not be able to create a robots.txt file for one reason or another. You can also add a meta tag in the HTML of every page that you code. The meta tag name is simply "robots". This meta tag will allow or disallow robots by using keywords in the meta tag such as "all" to allow it to be included in the search engine or "none" to stop it from being added to a search engine. There are other options as well, but these should suffice for most users.

Now here is the catch. (There is always a catch.) The keyword is "honorable" which I

cannot access. Here is a sample file:

mentioned earlier. While most commercial search engines will currently honor your robots.txt file, it is not a requirement that they do. It is an optional standard that is not enforced by any agency. That's right, it's on the honor system. I am sure that there will come a day when the search engine competition will become so fierce that the engines will begin to index all pages regardless of exclusion requests so that they will gain an "advantage" over other search engines. Also, you have to realize that anyone can write a spider or a robot. Since it is optional whether or not they honor your exclusion requests, they may still waltz right through your site and ignore all of your "do not enter" signs. This is the reason that I mentioned earlier that you should never, ever put really personal, private, or valuable information in a publicly accessible location.

Further Reading

<http://www.robots.txt.org/>
http://www.searchengineworld.com/robots/robots_tutorial.htm
Shoutz: As always... my home-dwags in the DDP, Zorrie, Satlow, people who are willing to read and learn, whoever invented the new Reese's "big cup," and people who try to use robots.txt files as a substitute for security.

Living Without an SSN

By Lucky225

In mid November of 1936 when the first social security numbers were issued, they were never meant to be thought of as a form of identification. Today however every major corporation in the U.S. requests this number from consumers for identification and to run credit checks, or so they claim. Utility companies including gas, electric, telephone, and cable TV companies all request this information as well as your bank, your credit card issuers, and pretty much anyone else you can think of. You might assume there is some law or statute that requires these corporations to obtain this information before providing you with their services. However there is generally no statute provided that requires these companies to obtain that information for any reason.

With identity theft becoming the fastest growing crime in this country, one in 20 consumers was a victim of credit card theft last year. It is predicted that about 750,000 people a year may become victims of identity theft. Most corporations insist that they require a social security number to validate who you are. However, if you look at it from a different angle, you might notice that this requirement is

exactly what makes identity theft so easy. Think about it. Utility services, bank and credit card accounts, cell phone activations - all this can be done over the phone or the Internet needing only a person's name and social security number and some other easy-to-find information like a birthday. All of this is done without providing any photo identification at all and it can be done completely anonymously using PO boxes or private mailboxes. With that said, think about all the places you've given your social security number to. Think about all the computer databases holding that information right now. Think about the fact that there may be an untrustworthy employee at TransUnion starting at your credit report with your information on it right now and you'd have no way of knowing.

To give a prime example of this, let me tell you about a story that happened with my mom. One day she decided to buy a cell phone from a kiosk inside Sam's Club. The kiosk was for Verizon Wireless. Two years passed by and we received a notice from Cingular Wireless about unpaid cellular service, even though we have never had any cell phones with Cingular Wireless. After an investigation, it was deter-

mined that the cell phone was activated the same day she had signed up for her cell phone with Verizon. It is unclear who set up the cellular service, but anyone who was able to take a glance at the paper application that had my mom's SSN on it could have quickly written that information down and then set up service in her name.

Keeping all of this in mind I have recently become a privacy advocate. The Office of Privacy Protection in California has declared that the SSN is a unique privacy risk because no other identifier plays such a significant role in linking records containing sensitive information that individuals generally wish to keep confidential. Because the SSN is such a privacy risk, I do not reveal it to any portion of the private sector. By not giving out your SSN you can actually help prevent identity theft because most companies will require you to show picture identification and other material if you do not supply an SSN ensuring that you are the person you claim to be. And because no SSN is ever recorded by the company, anyone who looks at your account information on the company's customer database will not be able to use your information to obtain credit or services in your name. Luckily I live in California where the CPUC has ruled that all utility companies (excluding cellular unfortunately) cannot deny you service simply for lack of an SSN or for refusing to provide it. But the utility company may require a deposit if you do not supply this information. You will get the deposit back however.

By making it a policy not to provide your SSN to any private organization, you will come across some things that may not be convenient for you. Since I have stated this policy no utility company has ever obtained my SSN. But when it comes to credit, everyone wants your SSN. I had a bank account for about a year when they offered me an unsecured credit card. I figured I'd apply for it but leave my SSN off the application. About a month later I got the credit card. It informed me that I had to call from my "home phone number" to activate the card. I forgot which phone number I had written on the application so I called customer service on the back of the card to ask them. The representative informed me that it was not necessary to call from my home phone number, that she could activate the card over the phone. All I had to do was verify my social security number. I told her that the only reason I applied for credit was

because the person at my bank's branch let me apply without writing in my SSN. She informed me that the SSN had been retrieved through the application process from my bank account information. I said that I had not consented to this and that I would not activate the card unless the social security number was removed from the account. She actually agreed to remove it for me after verifying some other information and adding a password to the account. I then went to the bank and closed my checking account.

I have since been using a stored value card that does not require you to provide a social security number. My paycheck is direct deposited on to the card and it works just like a check card. You can receive a similar card by going to www.cardenroll.com (claims to require SSN now - just enter 000-00-0000). There are other cards out there that allow you to add funds from Western Union or MoneyGram locations for a fee. Some of the stored value cards ask for an SSN but do not verify it. Anyhow, the downside to stored value cards is that there is no way to deposit a check into the account. I recently received a check from my insurance company for about \$2800 issued from Bank Of America. It took me three Bank Of America's and talking to several branch managers before I found one who would cash my check for me. The other two branches told me the check was "over their limit" for non-customers. I advise you to try local bank branches for opening up checking accounts without SSN.

The thing that bugs me is there is no law requiring a bank to obtain an SSN for non-interest bearing checking accounts. There is no interest bearing checking, thus they don't have to report to the IRS. My bank won't even open an account for me using two forms of ID, one of which is the credit card issued by their bank! Also hard to deal with are credit bureaus. Once they have your SSN, it's pretty much there for life. However I did manage to social engineer TransUnion into removing my SSN, claiming the one on file was inaccurate. Under the Fair Credit and Reporting Act, they are required by law to remove inaccurate information. They agreed to remove it "temporarily" as my SSN would be reported to them by my creditors, they claimed. Little did they know my creditors didn't know my SSN and so I now have credit and a credit report with no SSN attached to it!

As I mentioned, the California CPUC does not regulate utilities so it is difficult to obtain a cell phone without an SSN because almost every carrier requires this information to run a credit check - or so they claim. I did however convince an AT&T Wireless salesperson to run my credit using the SSN 000-001-0000 and I got approved - and the inquiry showed up on my TransUnion report. So it is possible to get a cell phone through AT&T Wireless without an SSN, though it may be hard to convince the salesperson that they don't need your SSN to run credit.

The best approach when applying for credit or services is to claim you do not have an SSN. If you want, move to Oregon and get a driver's license there. They don't even require an SSN for a driver's license or identification card. Carry around your Oregon license and claim you have never applied for a social security card because there is no law requiring

you to do so. I carry around a copy of my TransUnion credit report showing there is no SSN and a letter from my bank stating there is no social security number on my credit card account and it usually helps assist me when I apply for services or credit at places that claim to require a social security number. It's fun to see people's reactions when I tell them I'm a privacy advocate and do not give out my social security number and then hand them my TransUnion credit report along with the letter stating there is no SSN on my credit card.

Helpful Links

- http://www.civil-liberties.com/sec_security/forms/bank_not.pdf - notice to banks regarding use of SSN.
- <http://www.ccardnetoll.com> - stored value card.
- <http://www.privacyrights.org> - privacy info.
- <http://www.privacy.ca.gov> - privacy laws in California

More Fun With Wireless Hacking

by VILASTIN

As the prices go down, wireless becomes more and more common. While many people ignore the vulnerabilities that WiFi holds, it's an easy way for anyone to enter the network. Even setting WEP keys will not keep a determined hacker from compromising the WiFi AP (access point) or router.

Many tools are available for various operating systems to do such tasks. NetStumbler for Windows, MacStumbler for MacOS, Wellenreiter for Linux, and BSD-Airtools for FreeBSD/OpenBSD are WiFi network stumblers to help find APs. Most of these applications can use a GPS to map the access points detected while scanning. Such stumbling tools are what make wireless hacking such a threat. Using these tools is quite simple and straight to the point. Each will detect the APs from stray signals, detect WEP transmissions, channel, signal strength and MAC address. While they also determine the manufacturer by the MAC address, some entries can be incorrectly identified.

A way of finding the exact manufacturer by MAC address can be seen on the page <http://standards.ieee.org/regauth/oui/oui.txt>. Every MAC address and manufacturer is listed. This brings us to another key to entering the

network. Sometimes you can enter the network easily by using DHCP, but not all networks have DHCP available. In such a case, there are a few ways to obtain the address of the AP.

The first way to acquire the IP is to use the default IP that the wireless device is set to. For instance, D-Link routers use 192.168.0.1, and their access points use 192.168.0.50. On the other hand, Linksys uses 192.168.1.1 and Netgear uses 192.168.0.1. If the default IP is not the IP of the AP, then you can use a sniffing utility to capture packets coming from WiFi signals.

Once you have gained the IP and enabled an associated connection to the AP, it's time to connect elsewhere. Even though you might have a connection, WEP might be holding you back. WEP is an encryption used for wireless networking stated in the IEEE standard for 802.11ab. When they made this standard, they did not think of what could be done to crack it. Every minute a small amount of WEP broadcasts are sent over the network. Each broadcast frame is the same, allowing these frames to be captured easily and decrypted without worrying about the packet changing. With WEP tools like WEPcrack, AirSnort, and BSD-Airtools' Dweeputils, cracking a WEP dump can be accomplished within a few minutes. Some 104-bit

(128-bit) keys can take up to 36 hours depending on the speed of your system, but logging your hits or using a GPS can show you where that network was when you first found it so that you can go back after breaking the key.

Once this is all done, the network is under your control. From here you don't have to worry about the router blocking your system from anything and sometimes receiving an SNMP log or two. If you know the default password for the specific AP, you can always go for that first off. If you do not know the defaults for WiFi devices, go to the manufacturer site and look up models to find the documents with the defaults.

Another way is to use a terminal service like Remote Desktop for Windows or rdesktop for Linux/UNIX to connect to a Windows desktop. (Remember, most people do not set a password for the Admin or Administrator account in Windows.) From there you can use the local browser and see if any cookies were used in the past to log into the AP.

Remember, even though you're taking a backdoor into the network, logs can still show

WEP: Not For Me

by 0x20Cowboy

I know a thing or two about wireless networking and security and therefore I assume everyone else does too. But nothing could be further from the truth. In fact, what I found out yesterday is pretty scary.

I recently received a contract to port some applications to the Pocket PC handheld computer. One of the bonuses was that I received a free Pocket PC and, since the application I am working on requires networking, I also got a spanking new Netgear 802.11b MFA701 wireless network card (very cool card - I highly recommend it!).

These handheld computers are pretty powerful beasts. The one I was given has a 400mhz processor and 64mb of internal memory. That's a pretty good box even for a desktop (I didn't say it would run Half Life, I said it was pretty good) and you can add lots of external items - USB monitors, keyboards, etc.

your existence. Clearing router logs or entering the network with a MITM (Man-in-The-Middle) attack or spoofed MAC will look like normal activity on the network. Providing a backdoor from the router and placing a route to a service on another system to get in can do a vast amount of good for your final compromise.

These particular methods are slowly becoming obsolete. WiFi Protected Access (WPA) provides better authentication and stops the repeating Frame encryption packets. Many wireless devices are now starting to have the option of disabling signal broadcasting and disabling signals to be "stumbled" upon. Even though this new technology is being offered, it doesn't mean the weak link in any network is becoming smarter or that people are even upgrading. Rather, if you plan to secure your WiFi network or conquer another, signals will always be monitored.

Thank to: The error between the chair and the computer, FBSDDH, SE, and all those other people.

The networking is pretty amazing as well. One of the features of the networking cards software is an AP (Access Point) browser which shows you all the available networks in your general vicinity (much like the one on the Windows(C)(m)(sm) desktop). When I first hooked up the wireless card, I started to connect to my access point when suddenly I saw three other networks - two without WEP enabled!

"Um... that's odd. Those guys should be more careful." I thought and wrote it off as rare. Later that evening, my girlfriend wanted to take me to a play (yuck). I talked her into letting me take my new PDA with me, and I scanned for APs on the way to the play (she drove).

Jesus Christ, they were everywhere. I mean everywhere. Every time I hit "scan" I would get four or five in the list. Seventy percent of them did not have WEP enabled and most had the default SSID.

We stopped at a rather long stop light and one SSID said "linksys." I own a Linksys and I remembered the default setup so... wif... I checked "john." DHCP gave me an IP. I browsed to 192.168.1.1, a dialog popped up. I typed "admin" as the password, and two seconds later I was looking at the router configuration. Not only did I have an Internet connection, I owned the AP - all while waiting for the light to change.

Depending on how you choose to live, this is either a great and wonderful playground or an absolute nightmare. One could, potentially, just drive around and remain rather anonymous. Not only changing IPs, but changing physical locations, and with the added bonus of a really really small computer you could probably just walk around with

and no one would notice it. How hard would it be to track someone bouncing off a couple of servers *and* changing where they are plugging in from?

When I got home I did a bit of research on wireless routers and I compiled a list of popular APs and their default settings (see list below). Wireless network router makers need to at least enable WEP by default; the setup utilities need to help Joe Shmoe turn it on, or common users are going to get pummped hard when wireless toys become cheaper.

Here are the default settings for common APs. Anything listed as NULL is something I couldn't find. Often, when connecting to an AP, it will tell you the model in the password dialog box.

ssid	manufacturer	model	address	uname	password
NULL	Netgear	NR814 (v2)	192.168.0.1		password
NULL	Netgear	WR614	192.168.0.1		password
NULL	Netgear	WR624	192.168.0.1		password
NULL	Netgear	WG602 (v2)	192.168.0.227		password
NULL	Netgear	WE103	192.168.0.224		password
NULL	D-link	DI-624 (a, b&c)	192.168.0.1		admin
NULL	D-link	DWL-2000AP	192.168.0.50		admin
NULL	D-link	DI-774	192.168.0.1		admin
NULL	D-link	DWL-1700AP	192.168.0.50:2000	admin	root
NULL	D-link	DWL-1000AP+	192.168.0.50	NULL	NULL
NULL	D-link	DWL-700AP	192.168.0.50	admin	
NULL	D-link	DI-754	192.168.0.1	admin	
NULL	D-link	DI-764	192.168.0.1	admin	
NULL	D-link	DWL-6000AP	192.168.0.50	admin	
NULL	D-link	DWL-5000AP	192.168.0.50	admin	
NULL	Actiontec	R30100W	192.168.0.1	admin	
NULL	Actiontec	AU802C	192.168.1.240	admin	
linksys-a	Linksys	WAP54G	192.168.1.245	admin	
linksys-a	Linksys	WAP55AG	192.168.1.246	admin	
linksys-g	Linksys	WRT54G	192.168.1.1	admin	
linksys-g	Linksys	WRT55AG	192.168.1.1	admin	
linksys	Linksys	WRV546	192.168.1.1	admin	
linksys	Linksys	BBPW1184	192.168.1.1	admin	
linksys	Linksys	WAP11	192.168.1.251	admin	
linksys	Linksys	WAP51AB	192.168.1.250	admin	
linksys	Linksys	WAP54A	192.168.1.252	admin	
linksys	Linksys	WRT51AB	192.168.1.1	admin	

War Driving with a Pocket PC

by RAT HaCK
RAT HaCK@net-roy.com

War driving has become another great American pastime. It has been given many names, and a great many different tutorials have been written on this subject. But there has been one aspect that has failed to get any attention even with all its possibilities and this is war driving with a Pocket PC. A Pocket PC is the perfect tool for war driving since it is easily hidden and the user can look relatively harmless while tapping away at the screen.

WiFi Cards

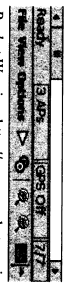
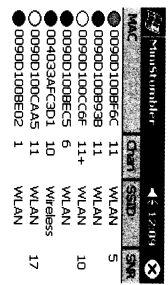
Many Pocket PCs are coming out with integrated WiFi cards. But for those that don't have integrated WiFi cards, you need to acquire one. There is a great variety out there from which to choose. Among the choices are Secure Digital cards that come with built in storage space, slim Compact flash cards, and the classic PCMCIA type cards. Many Pocket PCs, however, do not come with the luxury of having a PCMCIA. Even though there is a Compact flash to PCMCIA converter, it is bulky and impractical. So most users are reduced to the Secure Digital cards and the more prominent Compact flash cards.

Access Point Sniffing

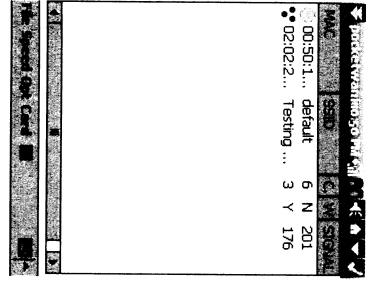
In order to find access points you can connect to, access point sniffing is necessary. Essentially, access points are computers or other devices that serve as a point which you can connect to via wireless. There are many types of programs out there that enable you to do this. Here are just a few of the more noted ones available for Pocket PC use:

Mini Stumbler: <http://www.netstumbler.com>

Mini Stumbler is the Pocket PC counterpart to the famous Stumbler program called Net Stumbler. This program is a great war driving tool because it is very fast and reliable for finding access points. If you have a GPS card on your Pocket PC, it maps the AP's location. It will even inform you of the exact longitude and latitude of your position standing from the AP.



Pocket Warrior: <http://www.pocketwarrior.org>
Pocket Warrior is almost identical to Mini Stumbler with the exception that it supports Prism cards and some Orinoco cards compared to Mini Stumbler which only supports Orinoco cards. However, some Prism cards drivers may not be supported. So I suggest downloading the Intersil Reference Driver available courtesy of Net-Troy: <http://www.net-roy.com/drivers>.



PocketWin: <http://www.afiond.com>
 PocketWin is not the fastest scanner but it can connect to APs quickly. It also automatically detects if there is an Internet connection present in the access point as well as if there is a WEP key configuration. PocketWin also provides multiple network diagnostic tools.

Packet Sniffing
 Packet sniffing is basically tapping all traffic that goes through your target network and this is very useful in war driving. You can discover many interesting things by sniffing people's traffic passwords, WEP keys, private conversations, and much more. AirScanner is a great Pocket PC sniffer program. It has the ability to sniff many different varieties of packets and can easily pick up something useful. It is also possible to filter the type of packets which you are sniffing, thus narrowing the search for what you're trying to pick up. Another great feature is the ability to save your sniffed sessions in a different format and load it on your PC for further analyzing. AirScanner is available at: <http://www.airscanner.com>.

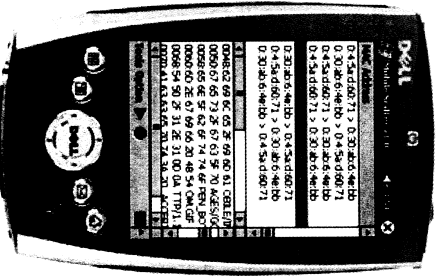
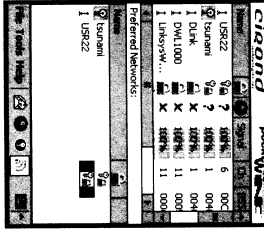
Network Diagnostic Tools
 At some point in your war driving outing you're going to need to test the network - for example, to check the speed to see if the connection is alive, what ports are open, and most importantly, to learn more information about it. This is why network diagnostic tools are very useful in war driving. VXUtil is a great set of network diagnostic tools that comes with a port scanner, traceroute, whois, time service, DNS lookup, and many more. This program is available at <http://www.cam.com>. This site also contains lots of other software that will aid your Pocket PC experience, but unfortunately most of the other programs will cost you.

Mapping Drives
 Another interesting thing to do when you are connected to someone's computer via WiFi is to map their drives to your Pocket PC. This can be very productive. There are various ways to accomplish this, but the easiest way I have found is with a program called Resco Explorer available on <http://www.resco-net.com>. This program isn't freeware,

but it is worth the money. With just a few taps on your Pocket PC screen, you will be able to see everything on your subject computer.

Fitting the Streets
 With whatever setup you have put together with your Pocket PC, walk, drive, or take a bus and turn on the AP scanner you have chosen and let it pick up access points. When you discover an access point that piques your interest, connect to it manually if you are not using a tool that will automatically connect you. Then feel free to explore your target computer with your sniffer, network diagnostic tools, or just surf the Internet and so on.

End Thought
 I hope this has opened up your eyes about the many possibilities that war driving with a Pocket PC offers. Even though it may not be as powerful as the ever-so-popular laptop, in some situations trading in that excess power for something stealthy, compact, and easily hidden may be preferred. Have fun...
Shout outs to: Kasem, TerPherx, Moogleteater, Vifiller, Athena, Porn.



Verizon's Call Intercept

by decoder

decoder@oltskoolpeak.com
 Call Intercept is a service offered by Verizon which prevents callers that do not send any Caller ID information from directly ringing your line. Instead, callers hear a recorded announcement informing them that you subscribe to this service, then they are prompted to record their name for identification. If the caller does not record their name, then your phone does not ring. If they choose to record their name, your phone rings with a distinctive pattern, and you have the choice of either accepting or denying the call through an automated menu. The monthly charge for this service is \$6.00, although it is included in some of Verizon's premium plans.

While this service does have some flaws, I feel that it is better than Anonymous Call Rejection (ACR) for certain types of annoyance calls. For instance, telemarketers can still get through to a line equipped with ACR without sending any Caller ID information. There are also some PIVCs (Pre-subscribed Interexchange Carrier Codes, commonly referred to as 10-10 numbers) that can be used to bypass ACR. The reason for this is that ACR is meant to reject callers who block their number by using *67. However if an ANI-Fail occurs, the Caller ID information is missing and the call goes through just fine. The display will show "out of area" and no phone number will appear. Keep in mind that *67 sends a Caller ID signal of its own, while a flex-ANI fail will cause the absence of any Caller ID information, due to the fact that Caller ID information is derived from the flex-ANI. Call Intercept will not let any calls directly ring your line unless a number appears on the Caller ID display. ACR is designed to reject certain types of calls and let everything else through. Call Intercept is designed to accept only certain types of calls and reject everything else.

How It Works
 When Call Intercept is activated, anonymous callers trying to reach you will hear an announcement explaining what Call Intercept is. Then they will be prompted to record their name. They can also enter a four digit override code to bypass Call Intercept (more on this later). At this point your phone will ring with a distinctive pattern and your Caller ID display will notify you that it is a Call Intercept call. During this time, and until you decide how to handle the call, the caller will hear hold music. When you pick up the phone you will hear, "Someone is waiting to speak with you. For more information, press 1." You will then hear the caller's name as they have recorded it and you will have the options of accepting the call, denying the call, playing a "sales call refusal" to the caller, or sending the call to your Home Voice Mail, if you subscribe to it. The "sales call refusal" is pretty useful. If the caller is stupid enough to identify that they are a telemarketer, you can have this announcement played to them. It will inform the caller that you do not accept telephone solicitations and wish to be placed on their Do Not Call list. I have never had a telemarketer attempt to ring my line through Call Intercept, although with the new National Do Not Call List, some of these phone solicitors may become desperate.

I should note that Call Intercept may not interact well with certain Verizon services as well as some types of phone calls. You cannot have Anonymous Call Rejection active on your line with Call Intercept. I suppose the reason for this is that ACR would override Call Intercept, and all anonymous calls would get sent to the ACR intercept message. ("We're sorry, the person you are calling does not wish to speak with callers that block delivery of their telephone number" or something like that depending on where you live.) Also, you cannot use *57 to trace calls that came in through Call Intercept. Remember, *57 is a customer originated trace, and when you receive a call through Call Intercept, it is effectively a call transfer. International cellular calls as well as collect calls made without the assistance of a live operator may also experience difficulty completing calls to your line.

My Experiences
 When I first subscribed to Call Intercept, I was asked to choose a four digit bypass code while on the phone with the customer service representative. This is the code that you would

In the beginning, there was HOPE.

give to anyone whom you wished to have the ability to bypass your Call Intercept service. Upon hearing the Call Intercept greeting, an authorized caller would enter the code, and then would be able to directly ring your line, without sending any Caller ID transmission. The Caller ID display would read "Priority Caller," accompanied by the distinctive ring.

According to the Verizon Residence Services User Guide, in former GTE states the subscriber would be able to access their Call Intercept service by calling a toll-free number. Instead of choosing a bypass code while on the phone with the customer service representative, as is done in former Bell Atlantic states such as my home state of New York, customers in the former GTE regions would have their bypass code defaulted to the last four digits of their home telephone number. When they called the toll-free number, they would be able to change the bypass code, as well as turn Call Intercept on and off. This number was not published in the User Guide.

In the past, when someone would try to ring my line through Call Intercept, my Caller ID display would read "Call Intercept" in the name field and the phone number would come up as my area code followed by all ones. This was the case until recently, when the display began showing a toll-free number. It now displayed 800-527-7070 as the Call Intercept number. This is the number used in former GTE states for a service known as Call Gate. Basically, Call Gate lets you control your phone line in various ways. You can "blacklist" and "whitelist" certain incoming and outgoing numbers. You can block or unblock international calls and calls to premium (900) numbers. You can even block all incoming or outgoing calls. It pretty much gives you complete control of your dial-tone. These features, along with Call Intercept, are what Verizon refers to as "Advanced Services."

When you call 1-800-527-7070, it informs you that you have reached Verizon's Advanced Services, and you are asked to enter your home telephone number. I recall attempting to call this number in the past, but it wouldn't accept my phone number because this service isn't available in my state. After seeing this number appear on my Caller ID display as the Call Intercept number, I tried calling again. When I entered my home telephone number this time, it accepted it. I was asked for my PIN which is, of course by default, the last four digits of my phone number. From here I was able to hear or change my bypass code, as well as turn Call Intercept on or off. Verizon never informed me that I was able to use this service, and when I

first signed up with Verizon, it wouldn't work for me. Apparently this number is now being used in the former Bell Atlantic states to control the Call Intercept feature.

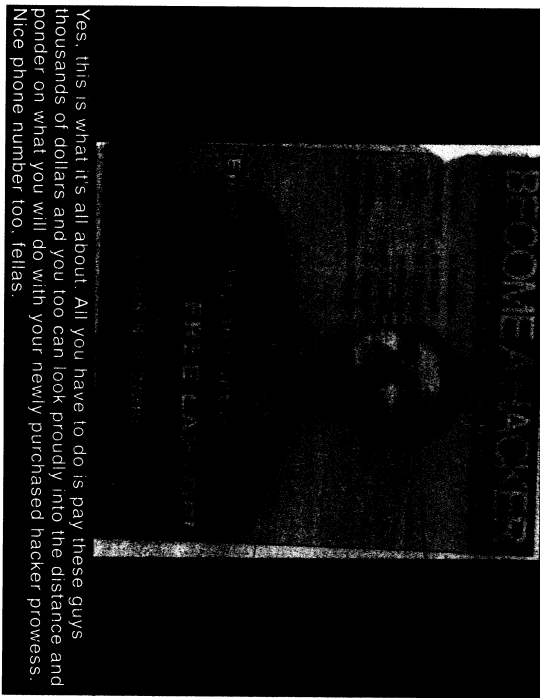
Hacking It

This is where the security issue comes into play. You can call this toll-free number and enter in anyone's phone number in New York State who subscribes to Call Intercept. The PIN will be the default every time. The reason no one has changed their PIN is because Verizon has yet to inform anyone of this service. Anyone who subscribes to Call Intercept in New York is vulnerable. You simply dial 1-800-527-7070, and when prompted, enter the telephone number of someone in New York who subscribes to Call Intercept. When it asks for the PIN, enter the last four digits of their telephone number and you're in. From this menu you could listen to their bypass code, change it, change the PIN for the toll-free number, or turn off Call Intercept altogether. The service that they think is protecting them from unwanted and annoying calls can actually facilitate these types of calls because of a security hole.

There is an easy solution to this security hole. Require ANI verification in order to initialize the service. It is a common practice for other services such as remote call forwarding. As a matter of fact, Verizon does require that the initialization be done from the line which subscribes to Call Intercept in every other former Bell Atlantic state except New York. If you were to call the toll-free number and enter a Call Intercept subscriber's phone number in Vermont, Massachusetts, New Jersey, etc., you will be informed that the service must be initialized from the telephone number which subscribes to the service. Once the initialization is complete, you may access your services from any telephone. It is quite obvious that Verizon's customers in those states are also unaware of the toll-free number to control their service because they haven't initialized it yet. Fortunately, ANI verification is used so they are not left vulnerable. Why New York does not require ANI verification is unknown to me, but what I do know is that anyone was able to administrate my Call Intercept, and I would have never known.

Conclusion

Hopefully, Verizon will rectify this situation because it simply does not make sense to require ANI verification everywhere except New York. You could always spoof the ANI, or beige box from the customer's line. If you are determined to access someone's Call Intercept, but in New York, you simply need to call a toll-free



Yes, this is what it's all about. All you have to do is pay these guys thousands of dollars and you too can look proudly into the distance and ponder on what you will do with your newly purchased hacker prowess. Nice phone number too, fellas.

number from anywhere you wish and enter a default PIN code. Now you have control over their acceptance of anonymous calls.

Other than being a large security issue in New York, Call Intercept is a great service. By subscribing to it, you will receive close to zero telemarketing calls. Having your anonymous callers hear hold music while you decide how to handle the call is pretty nifty as well. I have honestly enjoyed having this service and would highly recommend it to all Verizon customers. Just remember, if you are considering subscribing to Call Intercept, or if you already have it, call 1-800-527-7070 and change your PIN! Especially if you live in New York, unless I already have!

Useful Verizon Numbers

- 1-800-527-7070 Call Gate (use for Call Intercept in Bell Atlantic states)
- 1-800-870-0000 Call if you misplace your PIN
- 1-800-275-2355 Verizon Repair
- 1-800-518-5507 Verizon Unlawful Call center
- 1-800-254-5959 Verizon Unlawful Call center (TTY)
- 1-877-TRACEx4U Call Trace Information line
- 1-800-257-2969 Call Trace line (for GTE states)
- 1-800-562-5588 to test All Call Blocking (in PA only)
- 1-NPA-890-1900 to test All Call Blocking (in NY & CT only)
- 1-888-599-2927 to test All Call Blocking (in New England)
- 1-888-294-1618 to initialize Ultra Forward service (call from ANI)
- 1-800-284-1687 to initialize Ultra Forward service (in MA & NY)
- 1-800-414-9898 to use Ultra Forward (in NY, CT, MA, ME, VT, NH & RI)
- 1-212-338-8300 to use Ultra Forward (from anywhere else)
- 1-800-483-1000 Customer Service (in PA & VA)
- 1-800-234-2340 Verizon's Customer Information line

Shouts: Lucky223, accident, Licutis, NotTheory, wIn3mu3, ic0n, Captain B, Migretic, Scott, doug, phinzal, Scro0, Whitesword, RiffIV, Eia, paranoia, dual parallel, bland, jngustor at Radio Freek America, Slipmode at www.slipnet.org, and StankDawg at www.bhrv.com.

And in the year 1997, for two days and nights, Beyond HOPE infested the City.

FUN With

by **methodic**
methodic@libparr.net

Hping is a very powerful tool that lets you create arbitrary packets with all types of options as well as show the output of any returned traffic from the host you're hpinging. By default when you hping a port, it will send UDP packets to the host's port 0. As you will see later on, you can change this behavior by specifying a source port, a destination port, a different protocol, the list goes on. You'll find that most of hping's output deals with low-level information from the packets received, which is beyond the scope of this article. For now, we'll only be interested in a few select things.

Let's start off by running a plain hping against www.2600.com to get our bearings on hping output:

```
[root@clotch root]# hping2 -c 3 www.2600.com
Hping www.2600.com (eth0 207.99.30.226) : NO FLAGS are set, 40 headers + 0 data bytes
len=46 ip=207.99.30.226 ttl=49 id=485 sport=0 flags=0A seq=0 win=0 rtt=50.9 ms
len=46 ip=207.99.30.226 ttl=49 id=48918 sport=0 flags=0A seq=1 win=0 rtt=51.0 ms
len=46 ip=207.99.30.226 ttl=49 id=19729 sport=0 flags=0A seq=2 win=0 rtt=50.4 ms

--- www.2600.com hping statistic ---
3 packets transmitted, 3 packets received, 0% packet loss
round-trip min/avg/max = 50.4/50.7/51.0 ms
```

As you can see, we are able to find out some pretty interesting stuff. (If you want to see even more, enable verbose output with the -V flag.) We know that the remote host uses random IP IDs, which means they aren't as vulnerable to information gathering and spoofing attacks. Also note the flag that came back: RA. The A stands for ACK, meaning "I acknowledge your request," and the R stands for RST, meaning "Resetting connection. Good-bye."

Next, we'll see what kind of ICMP requests www.2600.com responds to. In hping, you enable ICMP packets with the -I flag. By default, hping will send ICMP echo-request packets (ICMP Type 8, standard ping):

```
[root@clotch root]# hping2 -I -c 3 www.2600.com
Hping www.2600.com (eth0 207.99.30.226) : icmp mode set, 28 headers + 0 data bytes
ICMP packet filtered from ip=207.99.30.226 name=UNKNOWN
ICMP packet filtered from ip=207.99.30.226 name=UNKNOWN
```

```
--- www.2600.com hping statistic ---
3 packets transmitted, 3 packets received, 0% packet loss
round-trip min/avg/max = 0.0/0.0/0.0 ms
```

So we know that www.2600.com is blocking ICMP echo requests. We could also check to see if www.2600.com answers to other types of ICMP requests like address mask or timestamp by adding `-I-cmp-addr` or `-I-cmp-ts` to hping's arguments. We'll leave that as an exercise to the reader!

Now on to the fun stuff, using hping to create custom TCP packets. Let's start off by sending SYN packets (first part of the TCP handshake) to port 80 on www.2600.com, since we already know port 80 is open:

```
[root@clotch root]# hping2 -S -p 80 -c 3 www.2600.com
Hping www.2600.com (eth0 207.99.30.226) : S set, 40 headers + 0 data bytes
len=46 ip=207.99.30.226 ttl=49 id=63000 sport=80 flags=SA seq=0 win=65535 rtt=520.6 ms
len=46 ip=207.99.30.226 ttl=49 id=63206 sport=80 flags=SA seq=1 win=65535 rtt=520.5 ms
len=46 ip=207.99.30.226 ttl=49 id=28539 sport=80 flags=SA seq=2 win=65535 rtt=490.5 ms
```

```
--- www.2600.com hping statistic ---
3 packets transmitted, 3 packets received, 0% packet loss round-trip min/avg/max = 490.5/528.7/565.0 ms
```

OK, so we see the IP IDs are random, which we already found out earlier. We know we're getting somewhere because the flags we received were SA (a SYNACK), which is the second step to

a TCP handshake. The SYNACK stands for "I acknowledge your request, proceed." We can glean more information now that we have a responding port. Let's see if we can get the uptime for www.2600.com by adding `-tcp-timestamp` to hping's argument list:

```
[root@clotch root]# hping2 -S -p 80 -c 3 --tcp-timestamp www.2600.com
Hping www.2600.com (eth0 207.99.30.226) : S set, 40 headers + 0 data bytes
len=56 ip=207.99.30.226 ttl=49 id=1548 sport=80 flags=SA seq=0 win=65535 rtt=358.1 ms
TCP timestamp: tcp=979995024
```

```
len=56 ip=207.99.30.226 ttl=49 id=24700 sport=80 flags=SA seq=1 win=65535 rtt=398.9 ms
TCP timestamp: tcp=979995125
H2 seems hz=100
System uptime seems: 113 days, 10 hours, 12 minutes, 31 seconds
```

Not bad. Let's go a step further and see if www.2600.com's TCP sequencing is predictable or not by using the -Q flag:

```
[root@clotch root]# hping2 -S -p 80 -c 3 -Q www.2600.com
Hping www.2600.com (eth0 207.99.30.226) : S set, 40 headers + 0 data bytes
134792158 +134792158
3604885414 +2566972256
178794044 +2458875925
```

```
--- www.2600.com hping statistic ---
3 packets transmitted, 3 packets received, 0% packet loss
round-trip min/avg/max = 575.8/609.4/639.0 ms
```

By the looks of it, they aren't predictable. You can tell because the first column is the sequence number itself and the second is the difference between the current and last sequence number. Just for argument's sake, I'll run the same command on a remote Windows box:

```
[root@clotch root]# hping2 -S -p 80 -c 5 -Q xxx.xxx.xxx:xxx:xxx
Hping xxx.xxx.xxx:xxx (eth0 xxx.xxx.xxx:xxx) : S set, 40 headers + 0 data bytes
55128670 +55128670
35128672 +2
35128684 +12
35128703 +19
35128719 +16
```

```
--- xxx.xxx.xxx:xxx hping statistic ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 54.6/74.6/148.4 ms
```

As you can see that host has very predictable sequence numbers, making them a lot more vulnerable to source-IP based trust relationships.

We can also port scan using hping! It's relatively easy. The only thing you need to do is put a plus sign before the destination port and hping will increment the destination port every time it sends out a packet. Since we now know that SYNACK (flags=SA) means an open port, we can tell which ones are available. Example: `hping2 -S -p +21 www.2600.com` will start sending SYN packets starting at port 21 all the way up until you kill hping. This should sound very familiar to some people. It's the same exact thing nmap does when it runs a Stealth scan. The nice thing hping has over nmap is finer destination port control. If you want to increase the destination port each time a reply is received, you just have to precede the destination port with a "+". If you want to increase the destination port for each packet sent, precede the destination port with a "++" (examples: +80, ++1). The destination port can also be modified interactively by using Ctrl+Z. You can also specify the source port with the -s flag. By default, hping uses a random source port, and increments it by one with each packet sent, but you can stop the increments with the -k flag, which means your source port will never change. You can essentially iterate through every source port and destination port available. These functions are very useful when you're mapping out a remote firewall's rules. Here's a tip to get you started: a lot of filtering devices allow any TCP traffic with the source port of 20 to come through (which is used for active FTP transfers), and any UDP traffic with the source port of 53 to come through (used for DNS traffic). Also, some old firewalls let traffic pass when the packets are too fragmented (which you can do with the -f and -x flags).

One last example that is a fun one to pull on your extra-paranoid friend (we all know that person And H2K came to be. The Millennium was ending. And there was Jello for all.

Remote Computing

Secured

that's filtering and logging everything). Run this hping command against their firewall: `hping2 -a www.bfi.gov HOST (Replace HOST with your friend's IP). Leave that running for a few minutes, and wait by your phone. ("RING RING" "Hello?" "Dude, I swear the FBI is pingng my web server!") The -a flag allows you to spoof an address/hostname. Obviously you won't be getting any traffic back, but since CIMP is a connection-less protocol (UDP as well), you are able to pull this sort of trick off.`

As you can see, hping is a very powerful tool. I barely scratched the surface with this article. With hping you can do everything from testing net performance to transferring files to using hping as a backdoor. You have almost total control of hping's outgoing packets. The possibilities are virtually limitless. The best thing you can do is download hping, read the manpage, and start playing around with it. If there's enough demand, I'll write a follow-up article on using hping as a real-world application.

Links

- hping - <http://www.hping.org>
- icmp types/codes - <http://dark-intentions.net/files/icmp.txt>
- Shouts: *victim1 for the kemo h00kup, veggie for always being leet. Thanks guys. Much love to mom dukes.*

by Xploit

Remote Control Applications are the great- est things since sliced bread but without proper security they can quickly turn into your worst nightmare. In issue 22-2, Screamer mentions in his article "Optimum Online and You" that he merely installed VNC on his local machine and allowed users to connect as if they were on his LAN. This might seem fine to most people but for the readers of 2600 I feel that it's not, hence the reason I am writing this article.

This article will focus mainly on some of the methods to successfully secure VNC using SSH1, SSH2, and SSL while also covering correct application configurations.

VNC (Virtual Network Computing)

VNC in my opinion is one of the best remote control applications available today mainly because it's open source and it's free, hence it's portable and it doesn't hog system resources like PcAnywhere or MS's proprietary software. With that said...

Laying the Foundation

The default installation of VNC leaves quite a bit to be desired securitywise but where there's a will there's a way. One of the most important things to do is gather all of the latest patches for the flavor that you have. You wouldn't want any

"script kiddies" taking advantage of the flawed authentication methods, would you? On most versions of VNC (TightVNC 1.2.9, current version as of 8/28/2003), the default settings do not limit the amount of connections coming in a set amount of time, therefore allowing any genius to run a dictionary attack on your server and in time compromise the machine.

This brings me to my next topic, the RFB (Remote Frame Buffer) which is the protocol used in the communication between the server and the client. The RFB protocol has no type of security implementation. Therefore all traffic is in a compressed but unencrypted form that can be read with a packet sniffing tool. Unfortunately there is no fix for the RFB protocol, but that will be taken care of with tunneling. Password policy is also very weak with the default installation. Hashes are stored locally on the server and encrypted using the DES encryption method, yet they use a fixed key allowing any user the availability to run a cracking tool such as VNCcrack.

Getting Stronger, But Not Good Enough

Now that we have covered just some of the problems with the default install of VNC, let's fix them. In regards to the multiple connections and brute force cracking, go into the advanced

section of the VNC server options. There you will find under "connection priority" a setting called "refuse concurrent connections." You will want that enabled. I would also enable query console for incoming connections and the log. Since the VNC server is a well known port (5900), you might want to change that along with the HTTP daemon. The last order of business would be password policy. Since VNC doesn't require a minimum length for passwords, it is up to the administrator of the server to properly enforce a password policy that won't be easily cracked remotely or by a local user (i.e., six characters and numbers minimum).

VNC All Wrapped Up

You now have a secure VNC server running and it's completely safe, right? Not exactly, but you're almost there. Since we now have a pretty strong install of the VNC server configured, it's time to take care of the RFB protocol problem. To do this, we will use virtual tunneling using SSH or SSL.

SSH and SSH2

Before we start I must stress that you get the latest version of the SSH server of your choice and that you apply all patches. That being said let's get into the specifics. For my example I will be using OpenSSH 3.6.1, which contains both SSH1 and SSH2 suites. Once OpenSSH is installed you must configure the server to "wrap" all instances of the VNC server so that all information that is passed through to the VNC server goes through the SSH server first. The first step in the process is to reboot after installation so that the service (SSH or SSH2) will start. Next you must manually tunnel all connections using the CL. Load up CMD-EXE and insert the following command:

```
ssh -L 5900:localhost:5901 localhost
```

-L initializes local port forwarding so the servers can communicate. 5900 is the default VNC port. localhost is the machine running the server.

This will create the virtual tunnel. The next thing that you will want to do is get yourself a good SSH/client client so you can start the SSH session. After you have logged into the SSH server, load up VNC viewer and connect to localhost:5901.

SSL

If you do not wish to use SSH or SSH2 to tunnel your VNC connection, there is always

the option to use SSL for the tunneling, but it's a bit more complicated. Stunnel and OpenSSL will be used in the following examples. The first step would be to install OpenSSL and all packages and updates and then on top of that install stunnel (for stunnel to work properly it must have some sort of SSL library, in this case OpenSSL). This is where the tricky part comes in. You will have to find the file "stunnel.pem." It's located in the system32 folder. The next part was taken directly from stunnel.org and I give full credit to the author of the configuration file as follows.

```
[port]
client = no
cert = stunnel.pem

[vc]
accept = 7777
connect = 5900

[VNC servers]
Client = yes
cert = stunnel.pem
```

```
[vnc]
accept = 5900
connect = xxx.xxx.xxx.xxx:7777
listen = *
ssl = yes
accept = 5901
connect = 192.168.0.8:7777
```

```
LIBEXE2 DLL 1,379,459 12-31-02 11:54a libexg32.dll
LIBSVC32 DLL 467,329 12-31-02 11:54a libsv32.dll
OPENSSL EXE 1,089,576 12-31-02 4:54p openssl.exe
STUNNEL EXE 59,904 01-12-03 4:54p stunnel.exe
STUNNEL PEM 1,690 02-28-03 12:24a stunnel.pem
```

Once you have this in the configuration file you now must start the service. The final step in this process is to load up VNCViewer and put in the IP address of the machine you are trying to connect to. You are now finished and fully encrypted.

Conclusion

Security should be a concern for everyone, not just the computer savvy network administrator for some Fortune 500 corporation. I hope this article has given you the tools and foresight to secure your remote connection.

All software was used under Windows but there are of course UNIX/Linux versions. Shouts and Thanks: DigitalIX, Somefun, JimmyBones, Decoy, Oct, Pounddoffour, and most of all legalspeckwell for guidance.

And in the year 2002, the Next HOPE came a year early.

Speeack

Getting Around the System

Dear 2600:
My parents would not allow me to sign up for a broadband connection. Dial-up, they said, was good enough. Well, what self-respecting 2600 reader would be satisfied with that? No way.

My local Best Buy had a great sale on wireless routers. For less than a good deal price on an ordinary cable router I got a combination wireless/cable router. I sold the router to a neighbor (who has a broadband cable Internet connection). He couldn't wait to take it off my hands for what I paid for it - what a deal. I even gave him the bill and rebate slip.

The minute he hooked it up I was online at high speed with a wireless card. Sure beats ordinary dial-up. Ha ha ha.

Evil Alex
Wireless connectivity has liberated many from various forms of wired tyranny.

Dear 2600:
I am so happy I started to subscribe last year. Thanks for such a great wealth of information.

I'll be submitting some info on poorly kept phone lines at campgrounds as soon as I make a protected cable that isolates my data port from phone lines that could have high voltage from the poorly kept electrical lines.

In the meantime I find myself in Times Square at a rather nice hotel. In the room is a primitive "computerized" mini bar full of wonderful things! I believe it's a standard fridge with a little customization from Room Systems Inc. of St. George, Utah.

Every time I open the door, it beeps at me. When you take an item, it registers and adds to your room charge. The only way it knows if you remove an item is that it trips a switch that must be depressed in order to remove any of the items.

The switches are so primitive that I can see they are N/O. Removing the wire to the switch would be too easy, thereby leaving it still N/O. I could cut one of the wires, but that's destructive. We do not destroy.

Remember the beep each time the door is opened? There is no lever switch such as would turn a light on and off. But wait, what? Two objects that align when the door is closed. You don't suppose one is a poorly hidden magnet and the other a poorly hidden magnetic reed switch do ya?

Here's that hack. Pry out the magnet with the cork screw provided in the mini bar, hold it next to the reed switch, and none of the beverage switches care if they are depressed.

I know I'm no longer depressed.

Ritney

It may work to defeat the automated system but nobody has yet found a way to defeat the person who comes around every day to restock the thing.

Dear 2600:
A quick story that ties in both your 203 editorial and schismographer's letter (page 50) on the classic pull-the-battery-to-reset-the-BIOS-password trick.

Playing in the garage with high voltage one day (a PC power supply and an automatic ignition coil) I found that our GE electronic-control built-in oven was now giving an error code and beeping. Unsupprisingly, I had probably coupled the HV into the same circuit as the oven. I figured I had toasted something. The house circuit breaker stopped the beeping (good) as well, of course, as the oven (bad).

I called a repairman and found that the cost would be \$400 to repair but he didn't have the part. Being "between jobs" I decided to simply disable the electric two-mechanical knob built-in oven below it. A reliable analog backup.

Making sure the circuit breaker was still off (three phase AC can really ruin your day), I got behind the (red) manual for technicians, which was an interesting read. There are special keypresses to enter modes that let you change to 24 hour time, centrifuge, etc. Also a few diagnostic procedures, the resistances of various heating elements, etc. Nothing immediately useful though.

Before trying to find and unplug a connector to the beeper, I did a standard debug procedure - reset the connectors, of which there were many. Well, when I unplugged and replugged a ribbon cable and powered up the oven, it worked! Somewhere in there was battery supplying power to the confused electronics, maintaining their confusion.

Clearly GE decided that it's better to retain the time of day through a power outage than to truly reset the system from a soft error when it power cycles!

One more comment on the Northeast blackouts and hackers. During one of the last warm storms, a power plant did get knocked out. Yes, they had firewalls. But a consultant's machine had a connection and the consultant got the storm.

Important systems should be secure, and this means an air gap. (Reportedly the NSA uses faxes, not e-mail for public correspondence because faxes don't leak accidentally and don't carry malware). Possibly also analog backup control or safety systems. As you editorialize, there should always be true redundancy for important things. (Robot server farms have connections to different backbones that come in via different parts of the building to avoid the killer backbone single-point-of-failure.)

Khoder bin Hakkin

2600 Magazine

Miscellaneous Fact

Dear 2600:
Now you can see what time it is in the 2600 timezone: <http://time.gov/timezone.cgi?2600/4/2600>. Interesting...

SFG

New Ideas

Dear 2600:
I have been an avid reader for longer than I remember and I love your magazine. I really think that I can contribute somewhat to the magazine. I am a really big perl programmer and a long time OpenBSD user and administrator. Also, my girlfriend is the editor of a local paper so I can have her help me write. If you think that I can contribute please feel free to e-mail me. I will be happy to do anything to get a small article in one of the issues.

Erk

It's important that you have an idea that you're willing to pursue and turn into an interesting article. We can't assign this to you as it has to come from your experience. We can give you advice and tell you that it should be about something you're familiar with that would be interesting to others who have some knowledge of this field. And most importantly, it should have a hacker theme that encompasses the quest for knowledge, the desire for experimentation, and the bypassing of artificial and ill-founded constraints.

Dear 2600:

I was just curious whether you had heard anything about the start of a campaign to unify the hacker community with one logo? I would be interested in writing an article about this (and also know there are t-shirts already available with the proposed logo at www.shirtsymal.com). I am not an excellent writer but am just proposing the idea and wondering if you had heard.

Chris

If hackers were all part of a major corporation, it would make sense to have this sort of standardization. But, fortunately they aren't. They're a very diverse group of individuals who share some common values but have many different perspectives and ways of doing things. This means many logos and other forms of art to express who we are.

The State of Education

Dear 2600:
In 2012 four middle school girls wrote 2600 about the "hangers of chat rooms" and how "it is strange that there are still organizations that promote the use of chat rooms" due to their evil nature. I have never heard of such brainwashing taking place within our schools. According to these children's instructor(s), bad things happen in chat rooms as evil. If our schools are going to apply that logic, it should be applied to other

technologies as well. Like television and computers. Every day almost every person in America, and all over the world for that matter, can turn on their televisions or logon to the Internet and "see" things that could be considered "harmful" to them. It amazes me that these instructors fail to point this out to their students and state that these methods of communication are bad. Consider the example of privacy. Their logic could also say "people who do illegal or unethical things often do them in private. Therefore everything that is done in private is bad or wrong."

If they can brainwash our children into believing that chat rooms are bad they can brainwash them into believing that many of our "malicious rights" are wrong and should be willingly given up for the sake of safety. The potential is frightening.

Richard

Dear 2600:
In the last issue of 2600 you printed a letter from some girls doing a report on 2600 or something along those lines (can't exactly remember). When I read it I wanted to cry. There is something seriously wrong with the American education system if they were serious.

Mutiski

Dear 2600:

Because of all the letters on the subject that I have read in recent issues of 2600, I would like to comment on the issue of school districts and their policies on web filtering.

I am a network administrator for a school district in South Carolina. Our Internet circuits and VLAN circuits are filtered by the state. If we do not provide some sort of filter to prevent students from accessing pornography and hate material, the state will pull our funding for internet access and the students will have no access. We do, however, have some say at the district level over what other types of content get filtered. I have specifically added 2600.com and other sites like it to the "approved" list in our filter.

When teachers or students notice that a site they need to access is being blocked, I check it out and allow access. I encourage students in our high school computer and network technology class to learn more about and participate in the type of "hacking culture" that your publication supports. I know this letter isn't very informative. I guess I just wanted to let you guys (and your readers) know that not everyone that works in the system is a bad guy. Some of us simply have to walk the thin line of protecting our kids while still letting them experience the world of information that the Internet and sites like 2600.com provide.

lord_slinkington

Dear 2600:

I need help. I stay at a college dorm at a small private university in south Florida and they regulate the network like nazis. Today they blocked all ports and servers for IRC. Last year they blocked kazaa, leech, winmx, etc. etc. I am not a computer guru when it comes to such technical aspects as networks, and

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And H2K2 was bigger than all the rest. And it was good.

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users, but I do more than the average PC user. Please give me some advice or link me to a tutorial where I can configure a backdoor so I can chat on IRC or whatever. I understand that universities don't want students sharing files, but to tell us what and where we can download or chat seems unethical. Today I made an appointment with the director of my dorm. Earlier I tried getting appointments with the dean but I was redirected further and further down the ladder of authority.

also aka Sage

A number of people will tell you that it's the university's network and they can do as they please. But this is only partly true. You are, after all, an important part of the network. So your inputs should not be ignored. The fact that so many people accept this is why it's easier for the admin team. Before you resort to back doors, do everything you can to expose the ignore notice of your school's policy. It might open some eyes and make a difference.

Dear 2600: I attend a college of about 2900 people. When I first got to school I was looking forward to a fast network that I could use to learn efficiently. Instead the network is slower than an ISDN line. Not only is it slow but they also require you to register your computer on the network in such a way that they have the ability to track everything that you do on the web or on your computer. I feel that this is wrong but I would like to have your input on the subject and what I might be able to do about it. Thank you for your time.

Shed-Boy-RD

If you feel that it's wrong you have every right to make an issue of it. As mentioned above, you're paying for this network and you have the right to expect a certain standard of service as well as protection of your privacy. You don't have carte blanche to violate their policies but you can make sure that everyone knows why you believe they need to make some changes. And in many cases, people won't even be aware of these issues until someone brings them up.

Military Readers

Dear 2600: It's forbidden or risky to receive our magazine while in the military? I have a friend in the Indiana National Guard. I asked him about it. Yes, the magazine would be confiscated, and second, they would put him in confinement to clear their head for a few days. No court martial of course, unless it was a repeating incident.

We can only hope you're kidding.

Dear 2600: My husband reads 2600 in Iraq. Please don't print my name.

Noname

Dear 2600: I'm just reading the letters in 203. You ask if it's forbidden or risky to receive your magazine while in the military. I'm a tech in the Canadian Armed Forces,

and every time there is a new issue of 2600, it's very quickly passed around the ship.

PhanMan

Dear 2600: In issue 203 you responded to c00l034f3k asking if it is forbidden or risky to receive 2600 in the military. I can only talk about my experience but, so far, possessing the magazine has been no problem. I have a lifetime subscription which is sent to my home and then have it shipped here. Of course, Websense blocks 2600.com as "hacking," and they do frown upon any creative ways of maneuvering around Websense. I'm currently deployed in Kosovo and I got away with using <https://www.dutchtechnologies.com> for about four months before G-6 (the Army's communications department) caught on. My primary use for Ebu was getting my weekly fix of *Off The Hook*. I guess I won't get to hear OTH again until I get out of here in March. Whether or not anyone on base knows anything about 2600 or not is anyone's guess, but I wear my Blue Box t-shirt with pride whenever we get to wear civilian clothes. My experience is my own though, and anyone with an asshole for a boss may very well get in trouble for possessing this "contraband." I'd like to hear other stories about this issue.

On a related side note, it is interesting to point out that the Constitution that we are sworn to protect doesn't apply to us when on active duty. We are under the Uniform Code of Military Justice. Things work a little bit differently under the UCMJ, usually to our disadvantage. Thanks for the great mag. 2600. Keep up the excellent work.

karnythe

Dear 2600: In response to a letter in 203 where you wondered if the military can get 2600 mailed to them, the answer is yes. 2600 is mailed in discrete brown paper coverings, like any self-respecting hate or porno mag, so no one is the wiser. Also, depending on the proxy server at your work section, you might even be able to surf on over to the 2600.com website.

**CpiGrimes
USMC/2171**

Miscommunication

Hi, You have contacted the RunCoach Mailing List. Your request has been passed to a human for interpretation. A response should not take too long.

Regards

We've done no such thing. How dare you accuse us of contacting you. If you weren't merely a robotic script, we might entertain the notion of exchanging some sort of revenge upon your ass. Fortunately a human will interpret this request and see it for the charade it is.

Further Info

Dear 2600: This letter is in response to Matt's letter in 202. He asked about just breaking CDs into little pieces to

keep others from retrieving their data. In most cases this would seem the easiest and most logical thing to do, although not the most efficient. Anyone who can afford them (governments) can use magnetic sensors and electron microscopes to grab any information off any disk. The individual(s) looking to grab data off your smashed to pieces CD can piece the CD back together to the best of their ability, then use one of the aforementioned devices to pull the data from the CD. Electron microscopes can even be used to view files that have been deleted and overwritten on your hard disk. If you are looking to hide information that was on a CD from your friends or family, go ahead and smash it to your heart's content. If you are looking to hide from the big guys with the cash, I'd recommend a nice bucket of acid.

DeadPainter

Dear 2600: Your magazine recently featured an article on microwaving a CD to destroy it. There is an easier method. Get a piece of sandpaper and sand off the top surface (the side you write on). The reflective layer comes right off and you're left with a clear, hence unreadable, plastic disc.

Anonymous

Dear 2600: In 202, Jason Argonau presented a technique for recovering the Administrator password on a Windows XP system. That approach certainly works, but a much faster way is to simply use chimpw. chimpw is a Linux utility that is designed to reset the password for any account on a Windows system. You do not need to know the old password in order to get a new one. You simply boot the target system with the provided Linux boot floppy and follow the on-screen instructions. In less than 30 seconds, you can reset the password for any account that you want. chimpw is available here at <http://home.eunet.no/~pnothald/impaswd/>.

miniz003

Dear 2600: In 202, Jason Argonau outlined a way to gain access to your Windows XP system should you forget your administrative password. This works, but it's a tad lengthy, and unnecessarily so at that.

The way Microsoft recommends (yes, Microsoft tells you to do this) is to boot off a floppy and use the dos mount program of your choice to mount the hard disk and then delete the local security hive, which will remove all user accounts from the system, and when XP (or pretty much any other version of NT 5, which include Windows XP Home and Professional as well as Windows 2000 Professional and the three varieties of Win2000 Server) restarts, it will notice the hive is gone and replace it with the default, which is (drum roll)... an account named "administrator" with a blank password. I believe - and don't hold me to this - that this will remove only the system accounts, so your Active Directory in the case of a server should be fine, and if you're on your personal PC, the only account

you probably use is your admin. But please for the sake of god back up your stuff. With AD this of course means replication.

If for some reason you've set up some really elaborate permissions profile for each user you set up on your personal computer for god-knows-what-reason, Jason Argonau's methods would probably be just as or less stressful than recreating your permissions again, but I assume you just want to get back to playing Half Life or something....

It is really incredible how much Microsoft will give away about its security misdeeds. If you forgot a local administrator password on an NT 4.0 client for example, there was a method in which you knowingly typed a nonexistent domain name in the domain field and clicked connect, then clicked one of the corners of the "domain not existant" message box five times or something like that, and it would log you in as the computer admin. I don't remember it verbatim, but the interesting thing is not the exploit itself but where it can be found alongside the aforementioned XP one (if it's still there): on Microsoft's own searchable tech help site, Technet (www.technet.com). Looks like that MCSE training course was good for something.

Shacksoft

Dear 2600: After reading "Fun with the Nokia 3360/3361" from 202 I coincidentally went to my local Circuit City Wireless store to change my contract (and phone). After getting the contract I wanted, I told the man that I did not want to program my phone just yet since a relative is using it at the moment elsewhere. The man agreed and showed me how to program the phone. The steps were: 1. Dial *4639#. 2. Enter the 10 digit cell number. 3. Enter 00024 (doing some research I found out this was the System ID from the service provider). 4. Restart the phone. That is it. This code was for the Nokia 3390 but it seems to work with most, if not all, Nokia cell phones (the access code, not the programming itself). Same goes for another cell phone with the fear that it could become a honing beacon.

And on another note, no more howtos on web servers from cable/DSL! You printed three of them in the last year!

hhob

Dear 2600: I would like to thank Xlogex for the intro article "Hardware Key Logging" in 202. He provides pros and cons, an intro to a commercial key logger, and some theory for building one. Xlogex explains that hardware keyloggers will record all keystrokes until it sees a password typed out, then the logger will repeat all of the keys it saw. I would like to offer an idea to those who are capable of constructing a full-fledged logger. Not only could a logger receive information from a keyboard, but it could also receive information from the computer. Since the computer can control the

Each HOPE was unto itself what others could never hope to be.

keyboards' LED lights, the logger could monitor these actions and react on them also. The LEDs could be flashed and toggled in a certain order to instruct the logger to start recording keystrokes, to stop recording, to replay keystrokes, etc. The one downside to this is that there would have to be an extra program, executable, script, whatever, on the computer to not only control the LEDs, but to create the certain flashing sequences you need. But as an added bonus, because the logger can be controlled by the computer, and because computers can be controlled remotely, your logger could be controlled remotely also. Hope this helps.

mithrovs8

Dear 2600:
I just wanted to add some info related to Bill Melater's article "Xploiting XP" in issue 20-2. Near the end of the article it is stated that if you change out more than three pieces of hardware, XP Pro will ask you to reactivate. This is maybe true but is definitely in no way a problem. I have a legit copy of Windows XP Pro Corp. that I got from my university prior to spli (spli is different as we just negotiated a new agreement with MS). I have applied the service pack and have had no problems nor do I foresee any if I were to replace hardware. My reasoning is due to the fact that I have had this same copy of XP Pro installed on a completely different machine. So you may have to reactivate but that would in no way cause a problem. You could just reactivate using your same activation code. Since all of my university's CDs prior to spli had the exact same activation code, there would be no way to for MS to tell what was going on, let alone engineer a way to render my legit code non-functional. If you have a volume license key then as far as I can tell you should be good to go until Longhorn.

Sparkix

Dear 2600:
As a little follow-up to Lucky222's excellent article on social engineering to gather information, a nice trick if you have a cell phone number would of course be to apply the same tricks to the cell phone provider. But the big question is, who is the provider? A great way to find out is to visit the major carriers' web sites (Verizon Wireless, Nextel, Cingular, AT&T Wireless, whatever other ones you can think of) and try to send a text message via the web (you would, of course, want to do this from an anonymous web sort of site if you would want this not to be traced). You will receive an error message indicating that the phone service is not with a particular provider if they are with one of the others. Through process of elimination, you can eventually find out who they are with, then contact that company to get the information you need.

Somer

It's also getting harder to differentiate cell phone numbers from a regular land line as portability now allows the latter to become the former.

Dear 2600:

About semicentennial's ordeal with his Sony Mini-Disk... although I am not familiar with his particular

model, all of my MiniDisk equipment, portable and AC powered, includes a TOSLINK port (optical SPDIF). Using the proper cable (right - available from Sony of course), you have digital output to whatever device you wish to use. It seems nearly all of the newer "hyper threatening" motherboard offer of optical SPDIF on their soundcards and that could save you a chunk of change as I bought into MiniDisk when it first appeared and I have purchased at least two expensive PCMCIA cards to allow optical transfers from my portable MiniDisks. I too am a great fan, play in a band, and have achieved some truly great results using MiniDisks as recording media. Message the results with a little Sound Forge (oh no - Sony just bought Sonic Foundry too) and you will be amazed. Try I got two tiny special "binaral" microphones and hot-glued and siliconed them to a pair of fake glasses (the lenses are plain glass) and... unless you study them, you cannot tell the mics are there. Wired to my trusty MD in pocket, I have found that the resulting recordings sound as close to what I remember they did as I can imagine. Your struggle with the free software that came with your unit comes as little surprise. You get what you pay for - it's free. Get a real program like Forge if you want to extract the best from your unit. (I'll transfer analog (as you're doing now) or digitally via TOSLINK and you can edit, add effects, normalize, etc. and save these efforts as .wav files, ready to burn to CD. Now circumventing ATR-ACK (Sony's nasty copy protection scheme) is another story. Cruise Google. I hacked ATR-ACK years ago as it was a massive but pain from the start. One other suggestion: purchase a "home MD unit to extract your music from MD via TOSLINK and don't worry about the portable unit!

Taurus Barb

Dear 2600:

In response to PiraticGernall's letter about OS 10.2, holding down the command 's' key combination on boot will drop you into single user mode. Single user mode is a special mode available on most Unix systems in case of horrendous massive failure during normal operation. The idea being that if some crazy f*ck command you do breaks your password file or some other such nastiness, you can recover. The reason you couldn't change any files is because during single user mode by default, this isn't much of a problem because you can use the mount utility to remount the root partition in read-write mode. Some other interesting facts: This works on 10.3 as well (I checked it as I was reading the last issue), and you can spot the original copyright notice from Berkeley after the initial boot sequence. This isn't really a security flaw for most OS's as arguments passed to the loader are what trigger single user mode. For most people with multiple users with physical access to the hardware, locking the boss and the boot loader will keep them from easily rooting your box. For OSX, you'd have to fiddle with the BootX boot loader to keep them from dropping you into single user mode, which I wouldn't know how to do if it can be done. It might even be a firmware issue depending on what

kind of system you have. Good luck to all you OSX hackers out there!

Henry

Dear 2600:
I just read PiraticGernall's letter in 20-3 about getting single-user mode on Mac OS X. It's true, it's not that easy, a great many unix flavors have similar features. It's a handy feature for emergency administration work when you're really f*cked. It's easy enough to defend against if you're concerned. Just go to <http://www.apple.com> and search for "open firmware password". It's a utility which will block single-user mode, and cd-rom boot, and network, and target disk mode, and verbose mode, and... you get the idea.

Scott

Hi,
You have been subscribed to the RunCoach mailing list. This is a very quiet list. The next announcement should be in a few weeks regarding the next beta release.

Regards

Paul

Now you've done it, Paul. You share the same DNA as the humans on our staff you act as if you were an automated process working as an agent of the robotic script. This to us is nothing short of treason. Had you read our automated response you would have seen no indication of any interest in your lame-ass mailing list. Yet you betrayed your humanity and signed us up anyway. We cannot forgive this. Our readers cannot forgive this. What's more, the human race will never forgive this. Prepare for what lies ahead.

Pointed Questions

Dear 2600:

I was just about to buy a 2600 hoodie and *Freedom Downline* but then I saw it is only on VHS. I do not have VHS anymore. Do you have any idea when it is going to be released on DVD? Or if not on DVD do you think you could encode it to Divx or mpeg and put it on a CD? Is the reason that you might not want to release it on mpeg or DVD because it will end up on P2P networks? I think we should be able to choose the format that we view our media in. Is that not the reason you were fighting for DECSS?

Triphandike

Just calm down. We're not trying to keep anything out of your hands. We're busy working on the DVD and it will be out soon. If you don't want to pay for it, the film is on the net in all sorts of formats. We've already said we don't mind. If you can't track it down, that's not our problem. We're obligated to the people who purchase the film from us and help make such projects possible in the first place.

Dear 2600:
What's with the bottom of page 33 in all the issues? It's always different from the rest of the pages. I've looked back through several issues and can find nothing between them that establishes a pattern. Just curious.

magnum711

We believe our readers hold the record for noticing things like page numbers. In fact, the page numbers are sometimes more popular than the articles.

Dear 2600:

I am asking for your permission to translate some articles from 2600 to publish in our magazine called *Hacker in Brazil*. Is it possible?

Marcelo Barb

Absolutely. Just be sure to give credit to the author and to 2600. Also, please send us a copy for our library. Above all, create as much of your own content as possible so that your magazine will be unique.

Dear 2600:

Why do hackers refer to a hacker that is not causing a problem with the system he or she is observing as "white hat" and the one who is committing a crime as "black hat"? You would think a group of ultra-liberal free spiriters would be less driven by color. Don't say it doesn't matter what color is chosen for the term because if it doesn't matter then reverse the terminology. I'm personally getting tired of white people associating crime, evil, and bad things with my heritage... especially when the white people in our society are committing most of the crimes.

Ken

To begin with, hackers are not the people coming the "black hat/white hat" phrases and using them. Rather, they are used by the people who have money to make by creating an atmosphere of fear mongering so that people buy their products or attend their expensive conferences. As to the problems you have with the actual colors that are being used, that's a language issue that goes far beyond anything we can address here. But you certainly don't help matters by continuing to label races (albeit in a different direction). And finally, please don't label hackers as being allied with any one particular political view. We certainly have our opinions here but they are just that... our opinions. They may or may not reflect what most other hackers agree with. Individuals are free to make up their own minds.

Call For Help

Dear 2600:

I am calling out to the other esteemed readers of this fine publication for some assistance. On the Norton Networks PBX systems (Option 11C, Option 61C, Option 81C) there is a damage and daughterboard that essentially make up the software portion of the switch. This is how the software release itself is upgraded by Nortel Networks, as well as adding mailboxes to the voicemail portion, etc. It is done based on

And we said, Let us go forward once more.

the serial number that is engraved in the small doggie which is about the size of a hardy for an electronics device that fits on the CPU card. The serial number on the doggie is what will also come up if Norton (or an authorized dealer with access to that portion of the Norton website) brings up that switch serial number. However, I have come across a few switches where the doggie has a serial number on it, but when I pull it up on the system it's an entirely different internal serial number, typically with a higher release software level and more voicemail storage. I am calling out to any fellow technicians who may have more information on this. I know you're out there because I've come across your work. I have a few tracks myself that I would be willing to offer up in return should anyone be interested.

Professor Ling

The Issue of Piracy

Dear 2600:
After reading Jack's letter in 2002, I got to thinking I am an avid software pirate and am always downloading some sort of pirated program, music, movie, and whatever I need/want. Some people believe it's pirating software, using it in a "trial" period, and buying it if I actually had the money to pay for software. But most places don't hire until you are 18, which leaves me with no job and ultimately no money. So I started thinking what I could do if I were someone who would live on my side? Probably none. But the MPAA doesn't seem to care that the Eys's with the MPAA aren't very accurate with their tracing. So if someone like me actually got caught, what kind of chances would they have?

PH
If you need to rely on someone else's competence to get away with something, you probably won't be getting away with it for very long. You also should examine your motivations. If you truly want to plead poverty, then the "always downloading all kinds of things scenario" won't work. That scenario is more suited for someone who believes that software in general is too expensive and is downloading everything in sight as a protest. If you want someone to believe that you're just a poor student who can't afford the software he needs to learn, having downloads going 24/7 and a huge library of programs, music, and movies will really build the case against you. Not that you could get away with anything if they even had one pirated program in your possession. It's all selective enforcement spiked with greed, fear, and revenge. In other words, it's not a pretty place to be. But the outcome of this battle is going to be significant.

Dear 2600:

A big issue regarding music is file sharing with programs such as Kazaa. It seems that if organizations like the RIAA want to sue copyright violators, then people should stop using Kazaa. There are several other ways of obtaining music that have not been cracked down upon yet. One method of obtaining music is to record it from the radio. This method is not

the easiest thing to do and it does not provide very high quality music. Although if you are allowed to record music from the radio, then certainly you should be allowed to record music from online streaming radio stations.

martinlapenguin

Most of these online radio stations have pretty crappy quality so the special restrictions aimed at them really don't make much sense. It's just the industry's fear of the word digital which instantly conveys to them the image of people getting perfect copies of anything from them again. We can only imagine how crazy they will become as digital radio starts to become the standard. On this subject, we're curious if anyone has been recording music off of the satellite radio services (XM and Sirius) and if the RIAA has been at all concerned about this.

Dear 2600:

The RIAA's opinions on file sharing are so over exaggerated. Who are we feeling sorry for here? The people whining about piracy are some of the richest people in the world. I'd bet if this was some poor starving artist finding their music online, they'd probably take it as a compliment, not a threat. There is so much more than just music and movies out there on the Internet, yet all you ever hear about is the media. I think this is partially because the production companies seem to be the most threatened by all of this. If people can go straight to the artist, who's going to need a production company to take 90 percent of the profit?

What's the difference between downloading music and recording something off the radio or TV? If they're going to make file sharing illegal, they should make tape, records, DVD/CD burners, PC sound cards, VCRs, and basically anything else with recording capabilities, illegal too. The industries seem to be more afraid of change than anything else. What they should be doing is figuring out how to use this technology for their own benefit, not trying to destroy it. Imagine what would have happened had the movie industry gotten their way and destroyed VCR technology.

It's almost as if the RIAA is begging for a rebellion. The actions of "let's sue everyone and maybe we'll get lucky" seems to have just encouraged people's downloading because it certainly hasn't stopped it. And no matter what they do to try and stop this, the technology will eventually get cracked and people will be free to trade once again. Look, what shutting down Napster did it didn't stop anything and the file sharing spread all over the Internet and nearly everything is now being shared. With most of these being shared on peer-to-peer sites that have no central location, they're basically impossible to shut down.

The RIAA's current actions are basically a present day witch hunt. It's funny, they're always talking about these evil leechers that have no respect for copyright and other people's work. Yet a good percentage of people sharing these files are adults. Wonder what people would think if someone's 90 year-old grandmother was busted for the trading. Because you know she's out there somewhere, waiting to get

caught. Maybe we need something like that to happen, just to prove how ridiculous all of this really is. **Jet**
It's already happened to senior citizens as well as to a 12-year-old. Considering the RIAA is involved in making some of the biggest performers in the history of mankind, they certainly should be doing a better job marketing themselves.

Dear 2600:

I love your magazine and will continue subscribing to it for the rest of my life.

I just wanted to comment about your response to copyright's letter in regards to software piracy. I completely agree with him. As a shareholder author myself I do know the problems of copyright infringement. It's not "theft" but someone has broken the terms of which I published the software.

Price, limitations, terms, etc. are up to the author. If you don't agree with them, if they are inconvenient, or if they are plain stupid, then don't buy it and don't use it. No one gives you the right, just because you disagree with them to trample over their rights. If I write a computer game and charge \$10 for it, I expect only you (or a very close circle of acquaintances) to use it. It does not give you the right to give it out for free to hundreds of people. Also, if you can't afford my (reasonably priced) software or are cheap, it does not give you the right to hunt down a warezed copy. Find an alternative, write your own, or do without it. At worst, contact me and let me know. We can always work something out.

Luckily I have not been the victim of (massive) copyright infringement. I sell my software for a fair price. I provide good support, and because I'm a pirate, I spend quite a bit of time protecting my software from cracking (I send personalized copies to each user with their name/address).

Don't get me wrong, I also have freeware: either stuff that I designed to be free or things that are older and not as attractive to folks nowadays. But I have to pay the rent and feed my kids, so if I ask for a fee, I'd like to be paid for my labor. I treat my customers with respect and courtesy. In return I expect the same.

If Adobe, Apple, MS, etc. aren't doing the things you want them to don't use their stuff. Use Gimp, Paint Shop Pro, OpenOffice, or borrow a friend/library/Kinko's computer temporarily. Just because they have millions of dollars, it doesn't give you the right to infringe on their copyrights. I personally boycott a lot of companies I disagree with (for example music CDs), and my life would be a lot easier if I just went along with the herd. But at the end I (still) have a choice, even when it means I have to do without something.

By the way, your friend could have posted in a Mac newsgroup or forum to find out if FinalCut Pro would work on his older system. What was he expecting? An honest answer from a store that wants to shift as much hardware as possible? When spending that much money one should do a little bit of research prior and not blindly trust a sales person.

Hooky 1963

Your radio very good points. The people who write

software independently of the large software houses have a much more direct connection to the effects of piracy and we should listen to their experiences. We would be hard pressed to come up with a reason why someone shouldn't support this kind of effort by paying the requested price for the software. But you put forth a number of interesting points. You say your software is "reasonably priced." Supporting it, what? Would that change anything? You suggest that people contact you if they can't afford a copy so you can work something out. It's great that you care enough to make this offer but what about those who don't provide this option? What if you didn't treat your customers with respect and courtesy? Would that give people the right to copy the stuff on their own terms. We think not. But we do believe it would nonetheless become prevalent and you would be a very bad businessman if you couldn't figure out what you were doing wrong that caused this kind of behavior to flourish.

As for the Mac question from last issue, we should all expect honesty from those we do business with. While obtaining a pirated copy of the software wasn't honest either, we're hardly surprised that someone resorted to that after being consistently treated badly by the Apple representatives. If a product is good and if people believe in it, we're convinced that they will support it as long as it isn't priced out of their range.

Some Clarification

Dear 2600:

This is a response to Chris McKinstry's 20-1 "A Hacker Goes to Iraq" article. What the heck is he talking about? I'm in the US Army Signal Corps. We provide the backbone for communications all over Iraq. I can tell you firsthand that computers are not a foreign concept to Iraqis. Chris makes it seem like his book and description of computers are going to wow the Iraq people. I beg to differ.

To put it in perspective, in April I was in a store in Kirkuk buying 2.56 GB USB flash drives for my unit. Also available in the store was every app and game written in the last five years. I'm fairly certain that all the software was illegal since for one US dollar you could have any application burned to a CD... but that's not the point.

The point is that the store existed. The point is that Iraqis use computers. The point is that Chris is no great missionary that's blessing Iraq with his computer teachings. Where there's a will, there's a way, and the Iraq people found a way apparently long before we ever showed up.

I won't go into detail on the invalidity of his implications that we target hospitals and water plants. I will however mention that we've established unsecured internet cafes in downtown Tikrit and in other cities. The usage is amazing. The job gets difficult when people shoot at us, but we get the job done nonetheless. Why? Try to follow me here because conspiracy theory won't explain this: the government is made up of humans too. A wild concept I'm sure. Bombs aren't the only thing the government delivers. I'm providing

And so, without fanfare, we announce

Internet whilst my comrades do their part building hospitals, training police forces, and building water treatment plants.

So, that's my non-pacifist perspective. If it's not apparent by this point, I took great offense to the article written by Chris. Iraq's on-line because we've worked very hard and removed those who impeded free information flow in the past. I'd love to hear an update from Chris so that we all know how he's doing with that book. Oh, and if you're a Iraqi who has yet to be enlightened by Chris and his copy of *Creative Computing*, you can view it on-line at: <http://www.ataarchives.org/occl/> but you probably already knew that.

By the way, your magazine is a big hit in our unit. The cover seems to draw everyone's attention and I find even those lacking any hacker skills or deep computer interest reading it from cover to cover. Keep up the great work.

Mark A. McBride
<http://www.markamdb.com/>

Dear 2600:
In 2002, page 42 in ddShelby's article "802.11b Reception: Tricks" I noticed an error. The acronym BNC, used to specify a particular style of coax antenna cable connector, is said by Mr. Shelby to refer to "British Naval Connector."

It is the Royal Navy in any way, responsible for the connector. European military British-made ones included) do not even use BNC connectors for their antenna connections. Strategically enough, ddShelby's version even has the erroneous story that even made the guarding the apparently cryptic designation BNC. I have also heard it said that BNC is supposed to stand for the initials of the two unnamed Motorola engineers who designed the plug.

Well, the truth of the matter is that the acronym really stands for "bayonet N-type connector," and the device, like very many other standards in the modern radio communications business, was developed by Motorola, an American concern. The appellation "bayonet" in fact refers to the action employed to fasten the connector together, a pushing-in and twisting motion, not unlike that used by a soldier killing an enemy by use of a bayonet. So the name has military origins, if not the plug. A bayonet fastener employs two tiny pins on either side of the male end which fit into two slots of spiral-type grooves or channels in the female end which lock it into place when the connectors are pushed together and the male rotated a half turn clockwise. Bayonet-style fasteners are also used on small light bulbs, plugs, sockets, and other devices (many of which were popular on old 1950's and 1960's era electronic instrument panels) which all fit together by pushing in and twisting a half right-hand turn.

The "N" part of the acronym indicates the actual type of connection made between the conductive elements of the cable - it doesn't mean "Naval." There is an entire series of alphabetically-designated connectors by type, including A-type (also mentioned by ddShelby in his MDN, although the MDN, or "Subliminalure A-type") and perhaps most popular, the "F" type

used in TV antenna coax cable television, and VCR connections. In an "N" connector, there is a sleeve and a nut that fit together to connect the ground conductors.

Thus, BNC = Bayonet N-Connector, just as TNC = Threaded N-Connector, which ddShelby actually did identify correctly. I had expected him to follow through with his nomenclature and claim it meant "Takaawase Naval Connector" or something. (Just kidding, old, a little good-natured ribbing is indeed in order in situations like this.)

There are even just plain old "N" connectors that have no mechanical device to hold the plug and socket together, besides simple friction.

Just thought I'd clear up that little bit of info. Not to knock ddShelby, of course. In fact, I thought his article was otherwise extremely well thought out and researched, and appeared to have at its basis good, sound scientific experimentation. He went through much more trouble than I ever would have to experiment with 802.11b antennas.

By the way, if anybody would like to learn more about all kinds of radio antennas (overwave or otherwise), pick up *The Antenna Book*, published by the ARRL (American Radio Relay League). It is excellent and it contains many hundreds of antenna designs, including yagis, dipoles, log-periodics, etc. And all the mathematics necessary to calculate such things as gain, SWR, harmonics, etc., as well as to design your own specific-purpose antennas.

Hey, many of us hams are hackers, too!

Colonel Panic
aka KC9YOK
aka A. John

We appreciate your obvious passion on this issue. However, the author is far from the only person who attributes the BNC acronym to British Naval Connector. This is widely considered to be an accurate definition, as is Bayonet Nail Concealer. Anybody there won't be wets fought on this subject anytime soon.

Dear 2600:
This is regarding "Basics of Cellular Number Portability" in 203. CJ3lpi's article is basically right, but the (or site?) is clearly a bit confused about number portability. The MDN (also known as MSISDN in GSM) is simply your phone number. There is very little purpose to having this in a phone, which is why most analog, TDMA, and CDMA phones don't have it. The MDN definitely is not used to identify your phone on their (your provider's) network.

A minor error is that SOC is not "Start of Cell." It is the System Operator Code and identifies the cell provider for TDMA phones only. See www.ataonline.org/starandssoc.jsp. The MSID is a short form for MIN (Mobile ID Number) or IMSI (International Mobile Subscription ID). IMSI is the number used by GSM providers to identify phones when placing or receiving calls. MIN is used by analog, TDMA, and CDMA or for newer phones. IMSI can also be used. MIN has always been programmable, although in the old days it was by a chip that had to be removed from the phone.

MIN is a ten digit number that is usually the same as the MDN. Although the MDN is variable in length - sometimes you only dial seven digits of it, some-

times 11. The MIN is always ten digits, plus or minus 0. That is, the MIN is usually the same as the MDN in the US but not in other countries. It is certainly true that with number portability the MDN will stay the same, but the MIN will change to reflect the new provider, meaning that the MIN and MDN will not be the same. The website mhidadmin.com has some interesting stuff on this.

The description of routing in CJ3lpi's article is not very accurate. Someone calling you dials the MDN. The call is sent through a long distance network and, just before it reaches your old provider a Number Portability Database is asked whether the number is ported. If it is, a Location Routing Number (LRN) is provided. This is then used for routing and the call is directed to your old provider. The call never goes through your old provider.

If you're roaming, the new provider contacts the provider at the place where you are (yes, cellular systems track phones all the time). That system provides a routing number to your new provider. The call is forwarded to that number. When the call gets to the system currently giving you service (say, in another city) the routing number is mapped to your MSID which is used to page your mobile.

Complicated, sure, and who knows what will break when you port your phone number. There might even be infinite loops where a call bounces back and forth between your old and new providers forever. But, for sure, it was complicated even before porting. It is just worse now.

Divide

Dear 2600:
In 203, C.B. Cates wrote a good article about ripping off Blockbuster by way of calling in a wrong-store return. Actually quite intelligent, but Blockbuster has been aware of this possibility for quite some time and they're starting to train their employees to treat every wrong-store return as if it were a fake. There's a distinct and meticulous method and systematic answer-and-response now that sounds more like exchanges between KGB diplomats half a century ago than employee interaction at a retail store. Also be aware that any employee (and certainly manager) with any sense will know the store numbers and addresses of most every store in the district. And, if not, they're all listed by the telephone in the first place. Best of luck, but know that the prospect of this working is dropping quickly, especially with the amount of shank many stores are getting.

We're glad they got the woke up call.

Poetics

Dear 2600:
In 203, "spike" writes about the Xbox and things you can do with it. What caught my eye is that right off the get go he proclaims the Xbox as "Microsoft's first console outing." This is not entirely true. Microsoft has a history of getting their hands into every thing, and doing it in the fine print. In the early 1980's (1983 to be exact) ASCII worked with Microsoft to produce the MSX home computer console standard.

There are a lot of speculated meanings for the acronym MSX, and even the original manufacturers that followed the MSX standard disagree upon a single variation. The acronym, however, is not important. By the time the MSX group of manufacturers was gearing up to release the second version of the firmware (MSX2), Microsoft deemed it a failure and went back to fulfilling their lifelong dream of causing the average consumer hours of frustration via wonderfully crafted blue screens. Just goes to show, a little research and you'll find that Billy was a very busy boy from the start.

phroeso

Spreading Knowledge

Dear 2600:
I am a consultant here in the Portland, OR and Vancouver, WA area. On all of my final reports to a company that I work for I suggest that they get a subscription to 2600. Most of the time they ask me why and I explain that it might help the admins become more aware of flaws etc., but they pass it aside and ignore the suggestion. A few months ago I went in to work on a Saturday, and in the employee break room there were several copies of 2600. The one that I found most interesting had several articles highlighted throughout. I thought you might find this interesting. By the way, they are buying them at the local Barnes and Noble. I am still pushing them to get a direct subscription but they feel they might get some negative feedback from the government. That I find amusing.

Robert

Food For Thought

Dear 2600:
In here at the Internet Cafe in Sonoma County, they have a T1 internet access network. Also, let me tell you that these computers are all Compaq computers and they are very nice. You can download music from the net and you can burn music on the main computer. But there is a cost and they have a menu where you can play video games like Star Craft Unreal and others. They however have Microsoft Access. You can use this tool to access files but you can do the same with Internet Explorer.

The Net Cafe has very friendly people. You will not have any problem at all. If you have a hooked PC, you can hook it up to the computer that you are on and download files. They have a big selection of computers that you can pick from. This cafe is a very nice place to relax and have things. This cafe has laws that you can't access information like banking or other things you should not do. Please have fun. Please be safe. Send shirt to (address omitted).

Blair
Perhaps it's time for us to again clarify what our sites are. The above is a direct cut and paste of an article I have seen in your letters box so you probably know it.

continued on page 48

The Fifth HOPE

DISA, Unix Security, and Reality

by stunkie

Most people would think that computers used by the Department of Defense would be the most secure systems on the planet. Unfortunately that is not the case, where the vast majority of computers run Microsoft Windows variants. And to secure Windows there is excellent documentation provided by the National Security Agency. But what about Unix? The documentation for securing Unix variants comes from the Defense Information Systems Agency and is a far cry from the NSA's Windows documentation. This is my review of Version 4, Release 3 of the DISA Unix Security Technical Implementation Guide (STIG). If you ever wondered why DoD Unix assets were easy to crack, here is why:

Some people might find this a little harsh, but let's look at how many different operating systems they are trying to give security advice on here:

1. Santa Cruz Operations (SCO) Unix
2. Sun Microsystems Solaris
3. Hewlett-Packard HP-UX
4. International Business Machines AIX
5. RedHat Linux

In addition they cover the installation of Tivoli and MQ Series, all of this in 273 pages. Compare this to the 21 different documents available from the NSA for securing Windows 2000 and Microsoft Enterprise products (ISA Server, Exchange, IIS, Group Policy, Active Directory) and you get the idea that if nothing else the NSA does a better job than DISA. If you want to see for yourself, you can get the document from this site: <http://stcr.nisg.gov/peg/eg.html>

Unless you have access to .mil or .gov web sites, you cannot get the scripts and additional documentation that DISA provides. The first thing that becomes apparent is the age of some of the operating systems they are testing. I am all for stability, however that does not mean that (1) I ignore updated operating systems and (2) I believe in security through obscurity. Anyone who has spent significant time examining any operating system knows that vendors make changes on a regular

basis and documentation has to be updated to reflect these changes. Unfortunately most of this document is in the "dark ages", when it comes to security and needs significant updates, not only in the methods to achieve better security, but in updating the operating systems the document covers.

C2 and Common Criteria

In the Government you hear a lot of talk about C2 security, and this references the Trusted Computer System Evaluation Criteria (TCSEC) (DoD 5200.28-STD) of 1985. The criteria specified in the TCSEC does not necessarily make your systems more secure, but increases what is audited based on the classification of information that is stored on the systems. The higher the classification, the heavier the auditing requirements become for a system to pass TCSEC. For example, C2 is the minimum level necessary to process Top Secret information. Now why you would want an Unclassified network to audit at that level is beyond me. If you are looking for build methodology, protocols to secure, and other administrative guidance the TCSEC does not have it. The TCSEC was replaced March 11, 1999 by DoD and was templated with Common Criteria (CC), and the adoption of CC has been slow. The difference between TCSEC and CC is that CC is based on a Target of Evaluation (TOE), and if any changes are made to the system, the evaluation becomes invalid! This is of course if you evaluate each machine individually. This means security (IA) personnel have to determine what a "system" is and how to evaluate it. I will not go into this any farther, but do not expect CC to be used any time in the near future. Basically the administrators are "on their own" when it comes to building systems because guidance is not provided by CC or the DISA STIG other than what is provided in their document. I routinely use Solaris, AIX, and RedHat Linux so I will discuss these operating systems and how the DISA STIG could be improved. This is not an exhaustive list, but some of the more glaring problems I found with the DISA STIG and the methodology.

Solaris

Section 10 starts the discussion of Solaris and the document clearly states, "It is based on Solaris 2.5.1." Solaris 2.5.1 is ancient, and most of the installed Solaris base I have seen are running version 8. I would drop any mention of Solaris before version 7 since that is the minimum OS for 64-bit support and all current Sun hardware is 64-bit. Section 10.1 discusses auditing and how to set it up to DISA standards. One of the many things that is audited is logon and logoff events (lo). Solaris, like almost all operating systems writes its auditing information in a proprietary format that only Solaris tools can read. This means that the process of checking the audit trail for possible intrusions has now become a manual process. The document discusses how

to log failed login events by modifying `/etc/default/login`. The problem is that a user has to fail three times before an event is logged! By enabling `SYSLÓG_FAILED LOGINS=0` in `/etc/default/login`, all failed login attempts are recorded. By doing this, the monitoring of logon and logoff events can be automated because the files are in plain text and can be read by various tools. The coverage of the use of ASET is terrible; ASET can be configured to monitor various directories and files for possible tampering far beyond what is specified. Also the document does not discuss a possible problem in the configuration and use of ASET. If you have built a minimized Solaris machine that does not have NIS installed (packages: SUNWnisc, SUNWnisc, SUNWyp, and SUNWyp0) running ASET will fail since it cannot find the ypcat command defined in `/usr/assess/asetenv`. Any reference to ypcat has to be removed before ASET can be run successfully and you are not using NIS. Another area of concern is the discussion of Role Based Access Control (RBAC). The document covers the benefits of RBAC but does not tell you how to configure it, especially if you are running a system without X (there is an article in *Six Admin* magazine that discusses the use of RBAC without the Solaris Management Console). Finally, the removal of snoop - I do not think it is a good idea to re-

move a diagnostic tool. Yes, you can capture network traffic with it, but when you need to use it, it is there and should stay. Since it can only be used by root, there should not be a problem unless everybody is root. There is a brief discussion of Trusted Solaris and its limited use in DISA. I like this comment:

"One of the biggest differences between normal UNIX systems and TS is that normal UNIX systems work on the principle of discretionary access control. TS works on the principle of mandatory access control. All users cannot execute all commands or read all files that it looks like they should be able to do."

That is how Mandatory Access Control is supposed to work. It is like setting up an ACL - if it is not specifically authorized it is denied!

AIX

Section 12 discusses IBM's AIX (Advanced Interactive Executive) and the first thing that strikes me is that there is no discussion of AIX 5L! Support for AIX 4.3 ends December 31, 2003 and 5L has been around since October 17, 2000 (AIX 5L 5.0). Furthermore, AIX 5L 5.2 has the installation option of CAP/PEAL/4 security if installed on 64-bit hardware. IBM makes it clear in their documentation (security.pdf) that if you install software or modify the system outside of the parameters used in the evaluation, the EAL4+ certification is invalid. I suppose DISA would have a problem with AIX 5L 5.2 with the EAL4+ features enabled just like they had problems with Trusted Solaris. There is also no mention of the use of the no command to view network settings and modify them for better security (similar to the `noid` command in Solaris). Although the STIG mentions Redbooks (www.redbooks.ibm.com), they obviously spent little time there because they could have found several volumes dealing with AIX and security.

Linux

Section 13 discusses Linux and the document states, "It is based on Version 6.2 through 9.0 of Red Hat Linux." Personally I think the authors are a little ambitious in covering seven different versions of Red Hat Linux in 19 pages. Suse Linux was recently Friday, July 9th through Sunday, July 11th, 2004 at the Hotel Pennsylvania in New York City. Check www.hope.net for updates.

given CC EAL2+ certification and this is what DISA had to say about it:

"As of this writing, the only distribution of Linux that has been added to the NIAF Validated Products List for Common Criteria (ISO/IEC 15408) is SUSE Linux Enterprise Server Version 8 (SLES-8). SLES-8 was evaluated against the Common Criteria for IT Security Evaluation Version 2.1 and received an Evaluation Assurance Level (EAL2+) certification. It should be noted the SLES-8 was not evaluated against any of the U.S. Government/NSA sponsored Protection Profiles Reference (Section 1, Introduction) of this STIG for additional information on NIAF evaluation requirements and product endorsement."

Considering the idea of Common Criteria was to be an international standard, does that mean the EAL2+ rating for AIX 5L 5.2 is any less secure because it was not evaluated against any of the U.S. Government or NSA Protection Profiles? Let's not mention the fact that Security Enhanced Linux (or SEL, an NSA product) is not even mentioned here! If you were trying to build a highly secure Linux system, using SEL allows the administrator to enable Mandatory Access Control and Role Based Access Control features that would make the system very secure. And the comments about Bastille Linux:

"FSG has not subjected The Bastille Hardening System to acceptance testing. It is presently not available from a trusted source. Though Bastille is part of the benchmark project for the Center for Internet Security, it should still be used with caution. If the SA chooses to use the Bastille utilities, the SA should use only the latest version of the product, remove the system from the network before execution, and execute a complete system backup. After use, as a precaution, the SA will verify that the changes selected were implemented and they were the only changes implemented and there were no security vulnerabilities introduced. The SA will perform a self-assessment after using Bastille by running the UNIX scripts and noting deficiencies. The Bastille Hardening System program is available from <http://www.bastille-linux.org/>"

There are two agencies that are responsible for the evaluation of Open Source software and its use within the Department of Defense: National Security Agency and Defense Information Systems Agency.

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mention Security Enhanced Linux? I find it interesting that on one hand they questioned a CC evaluation because the evaluators did not use U.S. or NSA Protection Profiles, while on the other hand not recommending or mentioning an NSA product. The document does mention the Center for Internet Security, and recommends the use of Linux Benchmark, a tool that in my opinion does not go far enough to secure a Linux machine. Specifically the ability for a non-privileged user to reboot the machine by pressing Ctrl-Alt-Del and the ability to use USB devices such as Memory Sticks, amongst other things.

The section concerning Kickstart (13.2.3) I found interesting if for nothing else than to show what I feel is backward thinking on the part of the authors of this document. If DISA were to actually examine Kickstart (as well as Jumpstart for Solaris and NIM for AIX), they would find an effective way to deploy machines where configurations would match and could customize the install based on machine function. Sun and IBM are looking to these technologies not only for installation, but also for disaster recovery as well as a management tool (Sun's N1 initiative). It is only a matter of time before Redhat adds similar functionality. All of these use NFS, ftp, and RARP to allow the clients to download the boot image. Like everything else, if enough time was spent researching methods to deploy such servers securely, life for system administrators would be made much easier. Many of the problems associated with Linux are the result of default installations, not just poor system administration. A Redhat Linux box I examined had 853 rpm's installed and was supposed to be a DNS server! This is obviously the result of a novice system administrator install of Linux.

Section 13.11.1 discusses Linux password aging and what I find interesting here is this statement:

These changes will be applied to enclighten.fds.gov.

PASS_MAX_DAYS	90	Maximum days a password is valid
PASS_MIN_DAYS	15	Minimum days between password changes
PASS_WARN_AGE	10	Days warning before a forced password change
UID_MIN	1000	Minimum value for automatic UID selection
UID_MAX	100	Min value for automatic UID selection
PASS_MIN_LEN	8	Minimum acceptable password length

This table does not work in all versions. It is supported by the PAM module "pam_cracklib". See the "pam_cracklib" parameter "minlen" for information, or the module on PAM in this document.

The underlined portion of this indicates a problem with PAM, but the authors chose not

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to specify which version of Linux displays the problems they encountered. The comment in Section 13.4.1 indicates serious problems with password checking:

"Linux has very poor native password checking. See the Linux Account Management section for an expansion of this subject." Again, this should be addressed by what version of PAM this behavior was observed in and how to fix it. They mention the use of passwd+ or npasswd. Both come in source form only and npasswd has not been updated since 1992! In some cases the use of a compiler might not be allowed by some commands. DISA should recommend something that can be installed as an rpm, or provide an rpm for download.

Reality (or life outside of DISA)

The document does not go into any explanation about various build methods and what they can or cannot do for the system administrator. Most of the issues encountered with a Unix machine security wise can be dealt with during or immediately after the installation of the operating system. Virtually all of the machines I have encountered were full operating system installs despite excellent documentation from other sites and books to the contrary. The DISA STIG does not go into sufficient detail on how to actually build a secure machine, nor would I consider a machine built using the STIG as secure.

A recent piece on Slashdot (<http://slashdot.org>) discussed Information Technology personnel in the military and unfortunately most do not get proper training to perform their jobs. Documentation like the DISA STIG becomes crucial in how military systems are secured. The emphasis cannot be just on auditing. It has to change its focus from a single system mentality to that of a Data Center, where there are numerous systems and that installation might be automated, or hands-off. The authors of the STIG should foster working smarter and not harder.

- Specific recommendations to DISA for improving the STIG:
1. Conduct operating system research on current and future operating systems.
 2. If DISA cannot keep up with the latest developments, then recommend security related sites that can such as SecurityFocus (www.securityfocus.com).
 3. Recommend products that can improve security without the politics (like not recommending Security Enhanced Linux) because the NSA is in "competition" with DISA for the same job.
 4. DISA should write OS specific documentation as opposed to creating one document that tries to cover everything. Tyvold and MQ Series should have their own unique documentation.
 5. If DISA is going to report a problem with an operating system, they should also provide a relevant fix that can work in all situations or provide the fix themselves.

Hacking the "Captive" Network

by Darlok

No doubt many of you have seen those fancy computer screens mounted in elevators in office buildings in major cities like New York, Chicago, and Boston. They provide news, sports, weather, advertising, and other information to the occupants as they enjoy the ride. Well, I was recently able to do some poking around with the Captivate network in my building. Once I figured out that they were actually wireless devices residing on an 802.11b network I broke out my wireless hacking tools and went to work.



In my case, the wireless network did not have Wired Equivalent Privacy (WEP) enabled, so it was open. However, I couldn't obtain an IP address, so I figured either DHCP wasn't running or the network was configured to disallow new clients from associating with an access point and getting on the network. It turned out that the latter was true. How did I know? After using Kismet to capture IP and MAC addresses, I did some MAC spoofing. Once on, I typed the IP addresses of one of the APs into my browser and got the administration page for a Cisco

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Alronet 4800E. To my (mild) surprise, it was not password-protected, so I was able to basically do whatever I wanted.

The main thing I wanted to do was configure it to allow my machine to associate. I accomplished this by navigating to the "Association" page and changing the "Allow automatic table additions" option from "off" to "on." I was now able to freely associate with this access point without having to spoof a MAC addy. I then performed some network discovery and OS fingerprinting to see what I could see.

Unlocking GSM Handsets

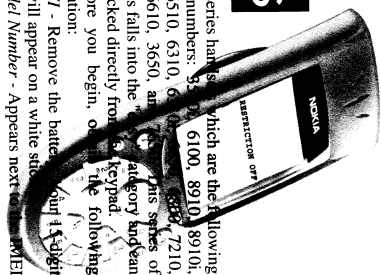
by The Prophet
Ever wonder why most cellular carriers gladly give you a "free" phone? It's probably because they have "locked" the phone to their network so you can't use it with any other carrier. At least, that's the theory. In practice, you can often unlock your handset and use it with another carrier.

Why should you care about unlocking your handset?
- Perhaps your phone broke and the replacement handset you bought on eBay was sold by another carrier - so with your SIM, all it does is display "network barred."
- You might want to try out a friend's phone and see whether it's right for you... but you have AT&T and he has T-Mobile.
- What if you hate your carrier but you love your phone and you want to switch it to another provider? Too bad if it's a locked handset because you can't do it... or can you?

- Maybe you just don't want your cellular phone company telling you which carriers you're allowed to use.
Whatever the reason, it's your phone. You paid for it, and whether or not your carrier wants you to do so, it's your right to unlock it. Best of all, it's still legal (in most areas - for specific legal advice concerning your situation, always consult an attorney).

Depending on the particular model of GSM handset you have, it can be anywhere from really easy to almost impossible to unlock it. This article will focus on the Nokia

I discovered that the screens mounted in the elevators are actually wireless PDA-type devices running WindowsCE and that they have Telnet open. I also found a lone Windows 2000 server which, according to my packet sniffer, was broadcasting the images to the elevator screens every few seconds. As much as I wanted to, I suppressed the urge to attempt to inject my own images. And yes, I also set the "Allow automatic table additions" option back to "off." Anyhow, I hope this proves interesting for some of you wireless hackers out there.



DCT4 series handsets, which are the following model numbers: 5310, 6100, 8910, 8910i, 8310, 6510, 6310, 6210, 6210i, 7210, 7250, 6610, 3650, and 3650i. Any series of handsets falls into the "restriction off" category. Before you begin, you need the following information:

- IMEI** - Remove the handset and find the IMEI. IMEI will appear on a white sticker on the back of the handset.
- Model Number** - Appears next to the IMEI sticker.
- Network Provider Code** - The numerical identifier of your GSM provider. Some common network provider codes are as follows:
 - 31038: AT&T Wireless
 - 31015: Cingular (east coast)
 - 31017: Cingular (west coast)
 - 31016: T-Mobile (east coast)
 - 31026: T-Mobile (west coast)
 - 31031: T-Mobile (Florida)

Note: There can be some trial-and-error associated with the network provider code since these change frequently. If you're not sure of the network provider code for your carrier, be sure to research and obtain the correct code before attempting to unlock your phone. You are only allowed five unlock attempts!

Next, download and install a DCT4 calculator. A good one is located at the following URL: <http://www.uniquesw.com>. If this page no longer exists, search the Web for "DCT4 calculator" and you should find one.

In the DCT4 calculator, type your IMEI and network provider code (some DCT4 calculators refer to this as an "operator code"). Additionally, select the type of phone you have. Double-check that everything is correct and calculate your unlock codes. A result similar to the following example will be displayed:

- #*w+349456762705141+1# - lock 1 (MCC-MNC)
- #*w+126044047431732+2# - lock 2 (GID1)
- #*w+34306626313332+3# - lock 3 (GID2)
- #*w+259575473756767+4# - lock 4 (MSIN)
- #*w+39343641512521+5# - Unlocks lock (types 1 and 2)
- #*w+197404412045251+6# - Unlocks lock (types 1, 2, and 3)
- #*w+799620614767516+7# - Master unlock - removes all locks.

The first four codes displayed are lock codes. The final three codes are unlock codes. You will probably want to use the master unlock code (ending in 7#) because it unlocks everything.

All right, you're ready to go! Take the SIM card out of your phone and then power it on. When your phone displays "Insert SIM," enter the unlock code at the bottom of the list (ending in 7#), exactly as shown in the calculator. To enter the "p" character, press the "*" key twice.

To enter the "n" character, press the "*" key three times.
To enter the "w" character, press the "*" key four times.

Your phone should pause briefly and then display a "Restriction Off" message. Congratulations! Your Nokia GSM handset is now unlocked and will accept SIM cards from any carrier.

Troubleshooting

If things don't work as expected, confirm that you didn't make any data entry errors and then try again. If you still have trouble, you may want to review the references and message boards before. You only get five tries to get this right before your phone locks you out of the service menu, so if you don't know what you're doing, ask someone who does! There are plenty of GSM hackers out there who will be glad to help.

References

- DCT4 Calculator** - <http://www.uniquesw.com>
- Nokia Unlocking FAQ** - <http://esmsnatch.com/faq/nokiafisher.html>

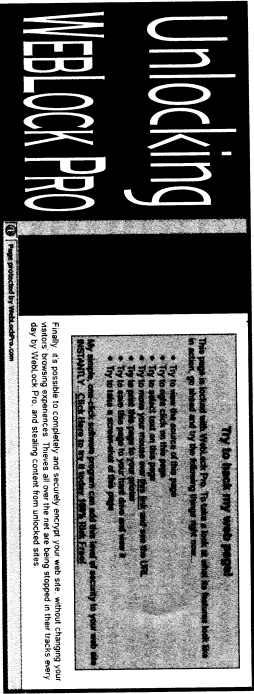
Nokia unlocking message boards:
<http://www.nokiafree.org>
General wireless message boards:
<http://www.howardforums.com>
<http://www.wirelessadvisor.com>

Appendix: North America PCS Technologies
In North America, there are four widely available digital (often marketed as "PCS") technologies in use, along with the legacy (and still operational) AMPS analog cellular network. While the above article is about unlocking GSM phones, CDMA phones can also be "locked" to a particular carrier through a method called Master Subsidy Lock (MSL).

What follows is a list of PCS technologies:
CDMA: Used primarily by Verizon, Alltel, US Cellular, Qwest, and Sprint PCS. CDMA service is operated on both the 800MHz cellular and 1900MHz PCS frequencies. This technology supports both voice and data applications. There are two variants of CDMA in wide use. The newer version, 1XRTT, allows for data speeds of 144Kbps, has better call quality, and offers greater spectral efficiency for voice applications. The older version, IS-95, supports data speeds of up to 14.4Kbps and uses a less efficient voice codec.
TDMA: Used primarily by AT&T and Cingular. TDMA is a legacy technology that supports only voice applications. It operates only in the 800MHz cellular frequencies and is being phased out by both carriers in favor of GSM.

IDEN: Available only from Nextel in the US and Telus MIKE in Canada. This is a proprietary Motorola technology that supports voice, data, and "walkie-talkie" features. It operates on two-way radio frequencies in the 800MHz range.
GSM: Available from AT&T, Cingular, and T-Mobile, among other carriers. Primarily operates in the 1900MHz "PCS" frequencies but many carriers are beginning to offer service in the former 850MHz TDMA spectrum. While widely considered to offer better voice quality than CDMA, GSM is much less spectrally efficient. Additionally, GSM does not offer "soft handoffs" like CDMA, making it more prone to drop calls. Data services, called GPRS, are circuit-switched and operate up to 56Kbps.

Acknowledgments
Uniquesw - for their excellent - and free - DCT4 calculator.
Nokiatguru - for the Nokia unlocking FAQ, without which I'd never have used the above calculator successfully.



by Schnart

A while ago, I was reading some forums and someone posted a link to <http://www.webblockpro.com/>. The website claims, "Breakthrough technology finally puts an end to web site theft..." The author, Mike Chen, sells this software for \$49.95, so, to put it simply, he posted two blocks of unescaped code and the decrypted _c variable, and encouraged anyone else to "give it a try." I did, and these are my results.

Before posting the Perl script, I'm going to explain how it works. I'll use the example of <http://www.webblockpro.com/home.php>. First, go to view page source. All you see should be "Page protected by WebBlockPro.com". When I first saw this, followed by whitespace, I was curious whether he used some sort of whitespace-only encoding. However, that's not the case. Scroll down, then a bit to the right. There's a block of javascript. First, there's an eval(unescape("%77%69...?)). This is simple to decode. It results in:

```

window.status="Page protected by WebBlockPro.com";_dw=document.write;document.write=null;
Next is a variable called _c, which is followed by a second block of escaped code which is evaluated.
When unescaped, it comes out as:

```

```

function x(s){
  s=unescape(s);
  t=0;
  while (t<=s.length){
    for (i=0; i< s.length; i++){
      t++;
      if (i%10==0){
        document.write(s.charCodeAt(i) + (i%2==0 ? 1 : -1));
        t--;
      }
    }
    document.write=_dw;
    u="";
    for (i=0; i<t.length; i++) {
      u+=e[i];
    }
    document.write(u);
    u="";
    eval(x(u));
    document.write(u);
  }
}

```

This function is referenced after the second block of escaped code. *x* is the function which actually decrypts the data and writes it to the document. Looking at the first block of code and then this again, there is a bit of trickery: document.write is saved to *dw*, then null is assigned to document.write, causing document.write not to work. In order to write data, *dw* is assigned back to document.write, the function is used, then null is again assigned to it. We can see on the last line the call to *x*, the parameter of which is the actual encrypted page data. Really, in the entire process of figuring this out, there was no cracking of any code, merely unescaping to otherwise unobfuscating one block of code to understand the next. Now, my only task was to convert the javascript function to Perl, which was no feat. The culmination of this work resulted in the following Perl script.

```

#!/usr/bin/perl
# The DMCA says: "A person who has lawfully obtained the right to use a copy of a
# computer program may circumvent a technological measure that effectively controls
# access to a particular portion of that program for the sole purpose of identifying

```

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```

and analyzing those elements of the program that are necessary to achieve interoperability with non-infringing
parts of the program that are necessary to achieve interoperability with non-infringing parts of the program... to
# Extract the content under this title.
# This script is, of course, only to ensure interoperability with non-javascript-
# compatible browsers.
# Open the file
open (F, "$ARGV[0]" or die "could not open $ARGV[0] for reading: $!";
close (F);
$space = join ("\n", @raw);
# Get the data to decrypt
$data = getdata ($space);
# Now decode that data
my $data = decode ($data);
print "IT COULD NOT BE DECODED";
print $data;
# This just grabs the parameter to _x
sub getdata {
my $space = shift;
my $start = index ($space, '_x( ');
if ($start == -1) {
die ("could not locate start of raw data:");
}
my $end = index ($space, ');', $start + 4);
if ($end == -1) {
die ("could not locate end of raw data:");
}
$start += 4;
return substr ($space, $start, $end - $start);
}
# This is just _x converted to perl
sub decode {
my $s = shift;
my $ss = unescape ($ss);
my $e = 0;
my $j = 0;
my $i;
for ($i = 0; $i < length ($ss); $i++) {
if ($ss[$i] =~ chr (ord(substr ($ss, $i, 1) + ($i % 2 == 0 ? 1 : -1));
if (($ss[$i + 1] & 300 == 0) {
$ss[$j] = '';
}
}
my $u = '';
for ($i = 0; $i < $#E; $i++) {
my $u .= chr ($ss[$i]);
}
return $u;
}
sub unescape {
my $str = shift;
my $str = s/\\([a-fA-F0-9]{2})/chr(hex($1))/ge;
return ($str);
}

```

This Perl script takes one argument: the filename containing the data. For example:
 \$ wget http://www.webblockpro.com/home.php
 \$./decode.pl home.php > /yad.html

Other Stuff

There is a method of rich format copy/pasting to get around the obfuscation. In Mozilla, "Select all/copy, fire up composer, paste, add base href (too lazy) to grab all the images), save." The only downside is that it doesn't copy javascript or other non-visible elements.
 It's not hard to make this Perl script into a CGI Proxy.
 Where does this stand with the DMCA? Check the comments of my Perl script.
Thanks to: RICH (http://www.rich.net/) and Xenomorph (http://www.xenomorph.net).
Shown out: #pp, andia, redhaxki, msh, maddcow, zczt, and g0hnm0g.

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want an article. Articles are usually meant longer and go into significant detail. Telling us these very general facts about this site is not exactly breaking news. And people who write short letters to us don't get the free subscription and it starts that number of articles get. If you look at the number of letters we print you can probably see why this is.

Dear 2600:
On my routine sweep of Internet technology websites, I came across Eric S. Raymond's "How to be a Hacker" page, linked to by another document. Amused, I read and read, and read some more, as it's a very long document. I agreed with many things he said, surprisingly, including the fact that you hack to learn, not learn to hack, and that programming is hacking while breaking into websites is not. One thing he said, however, disturbed me. He stated that attacks (such as mine, Code Dark, or anyone else I know) that's involved with 2600) promote cracking and are telltale signs of false and wannabe hackers. What do you guys think about this? Alises are a mist in an age with no anonymity? Do you think that most of us are hackers, or that this "revered geek" is simply wrong?

Code Dark
It's one view and obviously we don't agree with that part of it. Nor do we buy into their whole hacker/cracker thing. But there are a lot of simplistic tasks involving computers that are incredibly referred to as hacking which require no skill at all. Many instances of people breaking into websites require nothing more complex than making a script. Others, however, do require hacking skill like attempting to reject the entire process if we don't like the outcome. But it's more skills so they are then in a people with hacker skills so they are then in a positive way.

Dear 2600:
I went to the cam.com website and did a search for articles containing "hackers" and then went to check and ran the same search and was amazed at how many more articles showed up at CNN as opposed to CBC. Is there more hacking in the US than in Canada? Or does Canada just cover it up or does the US make it up?

panaliss
If you read the actual stories, you'd quickly see how few of them actually had anything to do with hacking. But the word "hacker" gets people to read the story.

Dear 2600:
I noticed one thing I have never seen in any of your magazines, and that is about Product Keys for Windows 98. Maybe there was an article and I missed it, but just in case, here is a little piece of info that I recently noted while checking out the system registry and data files. There is a file called system.dat, normally located right in the Windows directory. If you edit or open the file with wordpad, you can search through it to find the product key. The easiest way to do this is to go to edit and click on "find" in the search

box, enter "ProductKey", and then click "find next." This is helpful if you lost your manual or the Product Key for your Windows Installation CD. Or, use your imagination....
SoftwarePr@te

Dear 2600:
Wandering around Crut & Barrel the other day, I came upon one of those touch-screen gift registry terminals they have around the store. With nothing better to do, I tapped the bottom left and top right areas of the screen twice and a password prompt was displayed. Above the password box, it said: "Terminal 405B." I came up. This menu is mainly used for docking and uploading the price guns into the computer system but there were also gift registry terminal options, like the ability to render the station completely useless by deactivating the main menu buttons. I didn't have enough time to completely explore the submenus, but it was quite interesting.

Jon
Dear 2600:
Most government agencies provide a listing of their field offices on their websites. I have found no such listings for The Department of Homeland Security on their website. This.gov. I went looking for listings one day when I received an order on my website from someone claiming to represent DHS. We occasionally sell items to several government agencies (some past customers include the EPA, FBI, and ATF). I assumed it was a prank (I was sure that 2600 or one of its readers was behind it too), and to combat this I usually do a Google search for the provided shipping address to see if it is associated with a government building. Or I check the agency's website to see if it is a field office.

Since they don't seem to provide the listings, one can only assume that they don't want us to know where their field offices are, which strikes me as very bizarre. Google gave me no hits for DHS. So I searched further. The address they provided to us for shipping was 610 South Canal Street, Suite 1100 in Chicago, IL. After doing some searching around, I found out that this building houses The Chicago Regional Computer Forensics Laboratory. But there is no mention on the CRFCL's website (chicago.rfc.org) of the DHS setting up shop there (or anywhere else - the DHS website only gives the address of their Washington DC headquarters).

So it's obvious to me that they don't want anyone knowing they have an office set up there. It's odd that DHS is setting up hidden offices in various government buildings. One can only wonder how long it will be before your local Quikie Mart has a few DHS operatives working out of a back room. So, if you notice them to your friendly, local DHS office by calling 312-983-9900. This number is answered by US Customs.

Anonymus
We realize they're probably just busy. Studding what a country the size of the United States stands for is probably taking the vast majority of their time. We'd be happy to lend a hand by printing full directories of

where they're setting up shop as soon as we get the info.
Info Needed

Dear 2600:
Somewhere around 1984-86 while doing some dialing I ran across a number that was covered with a recording of someone reading a series of numbers. I seem to remember that it was in the command section's collective mind but I don't know what it was. Has anyone heard about this? What is/was it?

Mike
You waited until now to ask? If you could give us a bit more detail on what numbers were being read off, numbers, etc., we might be able to help track this down. If any readers remember, please write in.

Dear 2600:
I enjoyed the article about ripping a DVD to a Pocket PC PDA, but unfortunately I use a Visor Prism (color screen, Palm OS). I think all I need is a media player for Palm OS, but I can't seem to find one. If anyone has a guide to DVD viewing for the Palm OS, I'd love to see it in 2600.

Scott
Dear 2600:
This question primarily goes out to my fellow 2600 readers on any level? Their horrible job performance must have pushed someone to investigate them in some way. Also, is there any information out there about their Quik Ticket Kiosks set up near the Amtrak ticket booth? I would be immensely grateful if someone could shed light on this topic.

Uncle Dust
Dear 2600:
Somewhere at some point in the early 1980s, a misconfiguration in AT&T's computers caused all long distance calls made during the day to be charged at the night rate, and vice versa. This state of affairs continued, so the story goes, for two weeks before being corrected.

Have you heard about this? Is the story true? Where can I read authentic details?
Elvis Carter-Abbott
It sounds a bit like folklore to us. If such a thing had happened back then when phone rates were a lot more expensive and meaningful, it certainly would have been front page news.

Ominous Developments
Dear 2600:
TIA is alive. While I know of no means of peabody storage, the data handling and visualization is well past beta version. It seems that like all things, this has been in the works for quite awhile. Starline (http://starline-pnl.gov/) is the means to this data processing along with software from DataViz that intelligently places xml tags on things like names, events, places, etc. I have seen a pitch for this software and have every inclination to call it godlike in capability; it's unparalleled in data mining. It makes Google's bitch, that said, look stupid. The data gathering agents are

in place. WeatherBug (aptly named) sends info to Homeland Security. They never say what that info is. Check the language used in the privacy statement, you'll see what I mean. Add to that the new legality of the monitoring of packet switched networks and the current voice recognition tech and you've got yourself a big of TIA. Unbelievable technology. My challenge to all the readers is to do a thorough article on Starline and one on the use of WeatherBug to gather "other" data (sniff your packets) as I have not the time. Good luck.

czarmandu
Just when you thought it was safe to go outside.

Dear 2600:
I wanted to make you aware of how much we are going into a spiral with the paranoia that's out there in this country.

I work as a network engineer for a telecom company in the DC Metro area and have made a nice living from it during the past years. This past October when the weather started getting cold, my heating system died. So I called my local heating guys (FW Harris) that I've used in the past. So two heating guys showed up at my door, inspected my heating system, gave me an estimate, and left.

A week later I was visited by local rookie FBI agents telling me they had a report that I had a lot of computer equipment in my house and maps. This just threw me for a loop, so being of sound and educated mind I showed the rookie FBI agents what my computer equipment consisted of. In my basement I have a home office setup. On one side I have my 21 inch monitor and a PC that I built myself and on the other side my roommate has his 21 inch monitor and PC with a multipurpose fax machine hooked up. When the rookie FBI agents saw how much equipment I had they were like, "Huh, that's all you have?"

Then they asked me about the maps. It struck me that when I was getting the estimate from my friendly neighborhood heating guys in my kitchen I had a small pocket DC metro map on the kitchen bulletin board and that's what they were referring to as "maps." After this I knew the heating guys called the TIPS line on me because I am of Middle Eastern descent even though I was born and raised in America and also because the two heating guys saw my computers and a DC metro map and took that as a threat for some reason. After the rookie FBI agents apologized and said that they were only doing their job following up on leads that they received, I called the heating company and gave them a piece of my mind. So I advise your readers to not use FW Harris in the DC metro area. If this can happen to me, don't think it can't happen to you.

Annoying Problems
Dear 2600:
Point me in the right direction for some software programs. The reason I am asking is that I am having some trouble with a person in a newsgroup that is "spoofing" me. I have actually been able to take the information back to the ISP, but when I make a complaint to the ISP they ignore it even with complete headers of the messages.

Page 49

As it stands I am being hit with threats from other posters about posts made from this person, "spoofing" me and them thinking that it is me doing it. I can live with this if I can get this person to stop doing this, but again the ISP refuses to do anything.

Now I have seen some people that are able to actually get the names and addresses of people through their posts and this is what I would like to be able to do. No, I will not use this to attack this person, as all I want to do is send them an e-mail through an anonymous renailer just to warn them I know who they are and what they are doing and ask them to cease. I know this sounds "fartched" but I really have no desire to harm anyone. I just want this person to cease.

I have asked some questions about this in chat rooms and even the all binaries, 2600 newsgroup, only to be laughed at and be told that if I asked such a stupid question, again, my personal information would be posted all over the net. Personally I don't see what I actually did wrong. Nor why I was being treated like I just demanded the keys to the Internet backbone. So far what I have learned about tracing an ISP I learned at geotools.com and by using smartwhosis.

Now you see why I would like to know how to actually get the name and address of this person so I can get him to stop. Heck, I would even send you the headers if you would give me this information just to prove to you that I am not out to hurt anyone.

A little help here please? Some names of the programs that do what I ask would be great as I could locate them on my own.

Thanks guys, your magazine is great!

Daniel
The Internet is comprised of all kinds of people ranging from morons to geniuses. And there are very few among these who don't enjoy watching reactions when certain personalities clash. When you ask for help, you will invariably get mocked by people who either want to provoke more of a reaction or who simply like to be obnoxious. Many times this turns the original poster into an hysterical lunatic and their progression into ornamental institutionalization becomes a source of entertainment all around the globe. You can avoid all of this by not taking it all too seriously or at the very least, not appearing to take it too seriously. If you find out about a fake post that went out somewhere, post as yourself and make it clear that this wasn't you, and you'd appreciate it if someone would help you figure out who it actually was. Depending on software and methods used, this is usually not very difficult and someone in all likelihood will stop forward. If they don't, there's no point in making an issue of it. An ISP has better things to do than get involved in something relictish unless like the posters. But there are plenty of people out there who will lend a hand if you don't come off as a nut. And if you show no amount signs of being upset at who's going on, wherever it be held it will eventually get bored since there's no longer any entertainment value.

Dear 2600:
I don't read your magazine, but my brother's letters got published twice. Please stop.

He told us your name was that.

Dear 2600:
Imagine you type your name into a web browser and a picture of a dead fetus pops up in your face. Take a look at www.zacharysmith.com. This is my name, and it is being abused. What can I do? I have already tried the friendly approach; any ideas would be more than appreciated.

25
There's not a whole lot you can do legally if they aren't actually defaming you personally. But you might try being a little creative and registering the name of a vocal pro-life/anti-abortion group in the name of a social pro-life/anti-abortion group. Then perhaps a trade could be organized.

Dear 2600:
At the newsstand where I buy my issues of 2600, they cover up the word "Hacker" in "The Hacker Quarterly" with a \$5.50 price tag. After buying two years worth of issues, I have noticed that the newsstand never deviates from this. I wanted to know if other readers experience something like this from their respective newsstands and if so, if it is an indication of the negative connotation that has been placed on the word "Hacker" or just a fluke.

sandman10_99

We would bet it's most likely the same person doing the same job for so long that they know of no other way of doing it.

Dear 2600:
I am being stalked by a computer! A computer driven by a cowardly poor excuse of a man. Whilst I lived in the apartment above his, he used sound to drive me crazy and vibration to make me go to the bathroom. He would go in his bathroom when I was in mine and tap some signal letting me know he was listening and at a later level he would leave fees at my apartment door. This whole took all my messages of my message machine, of which in my time there I had three. He probably listened to my phone calls. There were always clicks in my walls when using my latest phone/message system. He changed my voice messages and took my messages off. He got into my TV and I cannot use my menu screen. He took the caption off and lowered my sound among other things. I don't care how he does this. He stays up all night with no lights on and works on his computer. I moved - that was great! No. Somehow he's here doing the same things. After two months, he is still a pain in my ass and causing me to be very sick.

Can I stop this, short of having his fingers cut off? How do I do this?

26
We assume you're asking us how to stop this and not how to have his fingers cut off. We strongly suspect you're the victim of a rather large practical joke under an overactive imagination. We get many such letters and they all go along pretty much the same lines. Someone is terrified of a person who can do anything to their technology and who is omnipotent. It's a great plotline for a movie but in real life it's not so simple. But what is simple is getting someone to believe that such all-encompassing magic is possible. Once that's achieved, you are completely under the person's control because everything bad that happens will then be blamed on this person, thus making him more powerful with each technological misfortune. The symptoms you describe (apart from the fees and pipings) are all quite common in everyday life. His being on a computer all night is almost certainly irrelevant to your problems. And it's likely he will stop whatever provocations are aimed at you once you stop reacting as if he were evil incarnate. Such a perception tends to inspire many such performances.

27
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EFKk

Dear 2600:
Being an avid reader I love page 33. And in this last issue there was what looked like a math problem. So in my curious way I added, subtracted, and divided. Sure enough, 33.

You guys kill me. And thanks for the great magazine.

Redline135
You're welcome. But those numbers weren't just normal numbers. It's actually a bit scary when you think about it.

Dear 2600:
I don't know if this is the proper place to write to, but I just got all my H2K2 VCD's and I must say I am impressed! They are informative and well worth the minuscule dollars you all charge for them. So, just a big thank you from a loyal subscriber and fan.

Tarball Gunzip

We've gotten a lot of good response to these. The real credit of course belongs to the people at H2K2 who put on such great panels that remain interesting to this day. Let's hope we do as well at the next conference this July.

Reader Advice
Dear 2600:
I've been reading 2600 for several months now. I first started reading it after a recommendation from a friend in my office. His comment on it: "I know of three places in this area that sell it. I always pay cash and I never buy from the same place twice in a row." The way I figure it, this sounds like good advice to me. Our mutual Uncle Sam seems to realize that since he can't stop or kill the hacker movement, since it is for the most part a freelance phenomenon, he had better track it as best he can.

I'd advice those buying 2600 to be careful in the manner in which they purchase it, unless they want to end up on a Homeland Security watch list. I would always, from third party interests like Amazon.com, to be a safe bet for anonymity, but for myself I'm not taking any chances.

Stone Wolf
If you really believe that this kind of surveillance is ongoing, then the best way to battle it is for as many people as possible to jump up the lists. Our engaging in subterfuge simply strengthens the hand of those who want us to hide and be perceived as criminals. This is why we have our meetings in open places, why we

have the magazine available to anyone in the world, and why we don't shut anyone out who expresses a desire to learn and share information.

Dear 2600:
I got an e-mail the other day telling me that my e-mail account would be deleted if I didn't forward the e-mail to everyone I knew. You may have also received this notice. I just wanted you to know, it is entirely fake. Don't send it, just delete it.

Chris

Since it's standard practice to send e-mail to everyone you know in order to keep your account from being turned off, a lot of people must have fallen for this one. Thanks for waking us up.

Dear 2600:
In the last issue, I noticed that there were a lot of letters about learning to hack and I can completely empathize. When I first came onto the scene, I was greeted by rude know-it-alls who weren't willing to reach (whether they actually knew anything is another discussion). So I did the best I could with what I had available to me. I started reading books about computers. I took computer related classes. I made friends at school who were in the same boat I was in. When I made it to university, I studied computer science. That helped a lot. By the time I went to graduate school, I was reading hacking texts off the net and saying to myself, "I already know this." Now I'm out of graduate school and deeply in debt from student loans, but I can say with confidence that I'm good at what I do. I can hack. So there it is, the beginner's guide to how to hack. Study hard, be diligent, and always be creative. Later, nurse, repeat.

crypto

Stories of Insecurity
Dear 2600:
I have been a reader of your publication for about a year, and this is my first attempt at any sort of letter. I simply wanted to share my story with fellow hackers. I am a 25 year old systems administrator/programmer/desktop support/hacker, that works for a rather large insurance company. I am deeply involved with my career which results in my need for a laptop (company issued). I also have a wireless network at home (I know, I know...) simply because the freedom of sitting on the couch and creating user IDs is wonderful. I have taken all the wireless precautions that I have read about, so I feel relatively safe using my wireless setup. I change DHCP users to 2 and back to 1 when I remove my laptop. Changed my default IP, checked the logs, changed my password, and so on and so forth.

Like every day I was in a rush to get to work so I forgot to remove my wireless card and went out the door. I sat at my desk, powered on my laptop, grabbed a cup of coffee, and returned to my desk, only to notice my wireless nic had a link. I know, my network inside and out and I have no wireless equipment in my server room or anywhere in the building for that matter. Like any self respecting hacker I began to snoop the network in which I was bound. Beginning with finding

TOOLS in Windows 2003 Server

by Joseph B. Zekany

This article is written to help all of the Windows system administrators who are thinking of deploying Windows 2003 server. Along with all of the new improvements Microsoft has made with this release of Windows, some things stay the same. Microsoft has made some improvements in security for those administrators using the setup manager for remote system deployment. Or did they?

Setup Manager is found in the deploy.cab file which is in the supporttools folder on the Windows 2003 server CD. Just extract the Setup Manager program by right clicking on deploy.cab and selecting open, then copy the files where you want them.

Introduction

The Setup Manager program is used to create an unattended answer file used with remote installation service to deploy Windows XP professional desktops and .NET servers throughout enterprise networks. When you run setupmgr.exe the program starts an easy to follow wizard that asks you for all of the information needed to install Windows XP Professional or Windows 2003 server and puts this information in a file with a .sif extension. The default name is reboot.sif. This file will be used by remote installation service after the client has downloaded all of the files needed to install Windows. When the setup begins it will use the reboot.sif file associated with the Windows image stored on the server and provides the answer file for a system administrator a lot easier - or a big hassle.

The reboot.sif file is a simple text file that is similar to the winnt and system.ini files in previous versions of Windows. It has several blocks of data broken down into the following sections: [Data], [SetupData], [Unattended], [GuiUnattended], [UserData], [Display], [SetupMgr], [Identification], [Networking], [RebootInstall], and [OSChooser].

In the version of Setup Manager that came with Windows 2000 Server, the block [GuiUnattended] had the following directives: AdminPassword, OEMSKipRegional, TimeZone, and OEMSkipWelcome. The AdminPassword directive is used to set the local

Administrator password on the machine being setup. This password is stored in clear text in the file. This file is stored in a shared directory that can be read by everybody, leaving the network wide open to even low-level users who are sharp enough to search for it.

The Change

Microsoft has changed the AdminPassword directive in the Setup Manager that ships with Windows 2003 server to include an option to encrypt the Administrator password. This is a great idea. Or is it?

This is what the GuiUnattended directive looks like in a reboot.sif file from Windows 2000:

```
[GuiUnattended]
AdminPassword=crackme
OEMSkipRegional=1
TimeZone=8TIMEZONE#
OemSkipWelcome=1
This is what the guiunattended directive looks like in a reboot.sif file from Windows 2003 server:
[GuiUnattended]
AdminPassword=4s567174b2a219d1aa8d3b43
5b51404ee693dd69ad34b6c51530f1511
65ab830
EncryptAdminPassword=Yes
OEMSkipRegional=1
TimeZone=8TIMEZONE#
OemSkipWelcome=1
```

Now when that low-level user searches for this file, he/she will only find the encrypted password. This gives less experienced administrators a false sense of security.

The Issue

This is where the fun starts. All Microsoft has done is raise the bar a bit. If you know your hash, as I'm sure you do, you'll see this is a Lan Manager hash! This will keep your more remote users at bay, but not the readers of 2600.

I found if I reformatted the AdminPassword string and saved it to a new text file that I could feed it to my openMoxik cluster running John the Ripper and... voila! I had the local Administrator password.

How To

The easiest way to format the hash is with the xprggrab utility.

```
#xprggrab reboot.sif
```

out what my IP was. 192.168.1.x. I couldn't believe the luck. Opened IE and 192.168.1.1 was - you guessed it - Scott's User name. (Think Password: Admin.) I was in. Once I compiled a list of all available IP's I ran trace on the IP's to get the computer name, then simply entered the name in the run box preceded with %hostname%.

What's next? Every computer on this "network" was open, no passwords on shares, etc. I looked around in a couple of machines, something I probably shouldn't have done, but I needed to see if I could gain more info about the network I was now married to. I quickly found something named invokesc.doc. I opened it and account numbers, social security numbers, credit card numbers, everything that should not be in a Word document. I quickly closed this and I ended my searching. I found a machine called "scott." (This entire time I was creating a spreadsheet of all open machines accompanied with IP addresses and everything a sys admin would want.) Now I decided to take Scott's machine, take screen shots and print them for proof that I was in the network without printing the list of account numbers.

After all the research had been completed, I decided to embark upon my quest to find the owner of this network to inform him of his/her new project for the day. I work in a four story office building. Floors 1, 3, and 4 belong to my company. Floor 2 belongs to another company. I started with the current occupants of the 2nd floor only to find out they barely even knew what a computer was, let alone a network. I was informed that nothing was done locally - they had to call a hotline if their computers were "stressed up." I told them that I thought they had an issue and needed to speak with someone. I eventually came to the conclusion they had no wireless equipment in the building. There was another clone of my building within spitting distance of my office so I decided to contact the building owner to find out if I could match a name with any of the names I found in the network. They were quick to provide me with information, even without me clearly stating my purpose. Needless to say I was amazed. The name of the "computer guy" was Scott. What checked? No.

How is it when my inner voice stopped me, because what I did to gain this information could be considered a tortious act. I didn't want to be labeled as such. So I had a single internal battle over what to do and eventually decided to march over there and hand Scott basically his IP. I found if his boss found out, so I went over and talked to Scott. I explained to him what I found and he immediately went and grabbed the president of the company who just so happened to be counting the building that day. I repeated what I had explained previously to Scott and told them it was very simple to prevent. I also provided both of them with all of my hard work, aka "proof", and explained about the interconnect. I was including chips up off the floor because what I had found was medical patient data. This company turned out to be a collection agency for hospitals, a dialysis center, a medical background. My father, grandfather and these uncles are doctors. So I know pretty much about the HIPAA regulations (http://www.hipaa.org/). I thought I was going to jail for sure, but these

two individuals were very interested in learning more. A long winded adult discussion ensued about security and what Scotty boy needed to do to fix it. I was provided with a card from the president and they have contacted me a few times just to thank me or say hi. A very happy ending to something that could have had disastrous results.

Although this was obviously the desired outcome, it was pure luck that I ran into two people that were eager to learn how to remedy the issue and how to take future security measures. I wouldn't have figured a company that has that amount of government issued regulations would have had such a poor system in place. I mean this guy had a Linksys BEFW11S4 router running a company. Enough said.

Cory K.

There's no question you did the right thing here. We hope others aren't intimidated by the potential paranoia and stupidity they may be met with. The more success stories out there, the easier it will be to show how such security holes and the people who find them should be dealt with.

Dear 2600:

I had heard that the Mac OS X version of MS Office automatic utility to restore missing system files, meaning all one has to do to phrase it is copy the whole office folder out of the Applications directory. The Office folder is over 200 MB in size, but that's no problem thanks to the Apple iPod, which will mount automatically as an external hard drive on any Mac by plugging it into the FireWire port which all recent Apple computers have.

As an experiment, I decided to try this out at my college's computer lab. Not only was I able to phrase Microsoft's Office X with a simple drag-and-drop, but I was also able to phrase the entire Macromedia product line. The Macromedia products did require a registration code, but it was easily available by bringing up the "About" dialogue in each application and copying the code to a text file, which also went to my iPod. Investigation on my home computer showed that the code in the "About" dialogue was indeed the same one required to register a new installation. The only products I wasn't able to get using this method were the Adobe product line, which display all but the last four characters of their registration code in the "About" dialogue. All in all, I found it was possible to phrase hundreds of dollars worth of software from my college's computer lab in under five minutes. This same method would probably work as well anywhere that a naive person has set up an unscrupulous Mac OS X computer for public use, such as CompUSA.

The irony of this situation is that my university has all sorts of security software installed on their Windows PCs, but their Macs are in an out-of-the-box default settings. Presumably they feel that the Macintosh platform is unpopular enough that no one will do anything bad on it. It goes to show once again that obscurity is not security.

Of course I erased all the software once I got home, because software piracy is illegal.

Zardoz

Say you have a kiddie bent on mischief. All he/she has to do is change the directive telling the setup program not to use encryption but to keep the encrypted string. This would look like this:

```
EncryptedAdminPassword=No

That way the new password would be the encrypted string, which would in all likelihood be more secure. This would make it hard for local administrators to say the least. This could also be a good way to own a network. You could also use Setup Manager to encrypt your favorite passwords so you can do a simple compare against the hash found on the server and the one you encrypted using Setup Manager. It would be slow, but hey, never say never.
```

Conclusion
Microsoft has gone to great lengths to protect the Lan Manager hash stored in the SAM and Active Directory. This is done with Syskey which encrypts this information using 128 bit key encryption. In the past you had to have an

```
#!/usr/bin/perl
# Script Name: xpgzrab
# Date: 02/27/2003
# Written by: Joseph B. Zekany (aka Zecchint)
# NOTE:
# If you are going to run this program in windows add a .pl extension.
# For example (xpgzrab.pl)
# Revision History:
# 0.01: Original Version
-----
$file = $ARGV[0];
open(FILE, "$file") || die "Could not open $file for reading please check if the file exists.\n $?";
close(FILE);
for ($i=0;$i<@info;$i++) {
    close(FILE);
    if ($info[$i] =~ /AdminPassword/) {
        @phash1 = split(" ", $info[$i]);
        @phash2 = xpbash18 .. 49;
        @phash15 = xpbash150 .. 83;
        $phash1 = join(" ", @phash1);
        $phash2 = join(" ", @phash15);
        $phash = "Administrator: 500:$phash1:$phash2:::";
        open(HASH, "$phash.txt") || die "Could not open file for writing: $?";
        print HASH "$phash\n";
        close(HASH);
    }
}
print "\n\the Lan Manager hash has been recovered, and is now\n";
print "Date:\n\c02/27/03\n";
print "It is now ready to be sent to John\n";
print "For further processing: ?\n\n";
}
print "Usage:\n\c\txpgzrab <remote_sif>\n\n";
}
```

How to mess with Citibank Collections

by The Pissed Off One Armed Man

OK, I bet you're thinking to yourself, why the heck would I want to mess with these folks? The answer: Citibank is evil!

Citibank has over 120 different types of "Private Label" cards, such as Rat Shack, Zales, Children's Place, Goodyear, Gateway, Heitzburg Diamonds, and other fine merchants. Citibank even handles several oil cards as well, with brands such as Texaco, Shell, BP/Amoco/Boon, and Cigo. However, today we will discuss the oil card systems.

Citibank's collection centers for oil are located in Houston, Texas (collections only) (aka the Barker Cypress Center), Florence, Kentucky (collections only), and Des Moines, Iowa (customer service/payments).

Citibank uses a Windows NT based system for all of its collections and customer service activities. When a person logs into the system they use a generic Windows NT login and authenticate to the CARDS-NA domain. Generic logins can easily be obtained by walking the collections floor. After entering your login ID, you are taken to a blank desktop where six different applications automatically pop up. Magellan/Melita is their dialer system. It will prompt for a user's Every associate in the bank is assigned an ID code in the format: AAAAXXXX. The first three are the person's location. In Florence it was referred to as a CIN number. However, every location is different with these IDs.

Whenever you talk to an associate, be it for oil or for private label or for MasterCard/Visa collections, *get this number!* They are required to give it to you. If they give you another ID, tell them that they are full of shit. Also, ask for the center that they are calling from. They might give you a BP or BJ ID number as well. It will be in the form of BX10XXX where the last three are letters. The second digit depends on the product. Texaco and Shell use BJ ID numbers, BP and Cigo use BP ID numbers.

During the call they will try to act friendly to ward you and try to gain your trust. Don't tell them shit. If you are only a few days late with a payment, *do not give it to them over the phone!* Every associate is driven by dollars collected and contacts per hour. Most collections reps from Citibank are only paid \$9.25 to \$10.25 per hour depending upon experience. Go take a look at <http://www.citibank.com>.

The collectors in oil cards input data into a system known as CACS (for Computer Assisted Collections System). This application is housed next to the CCMS which stands for Credit Card Marketing System. This is the system that collections (limited access) and customer service (full access) use to service cardmember accounts. Each product has its own login command from starting screen. Every contact, be it a no answer, a busy, or an actual contact is noted within the system. If you use foul language against the collector, it is noted in the contact that the customer used foul language.

At the beginning of the call, get the operator's ID number. I can't stress this enough - it will come in handy. Collectors are also guided on customer feedback as well. You should do whatever you can to make them hang up on you. Then take that ID number you were given in the beginning and give customer service a call. If you're in collections, *do not enter* your account number when the IVR comes up. Just wait... it will eventually transfer you to a customer service representative. Tell the customer service representative that you'd like to speak to a manager. If they give you a problem about it, demand the manager right then and there. Make up a story about how you were trying to discuss the account rationally with the collector and the collector hung up on you. That is forbidden by policy. When they pull your account, they'll see a note written by the collector revealing what you said or did on the phone. Tell them that it is bull shit, and they will also counsel the employee on Falsification of Bank Documents.

Citi almost always takes the word of the customer over the word of the employee. Now, assuming that the representative wasn't monitored (which rarely happens) Citi will kiss your ass to try to save your account. You can work out all kinds of interesting deals with them. Ask about REAGE (which means in English that if you pay a certain amount on the account, your account will be brought current). CAP (Customer Assistance Program - can be done anywhere from 3-12 months), or a settlement.

I remind everyone that this information is for educational purposes only and I am not responsible if you get some odd person knocking at your door. Oh, and also, Citibank's employment policy is Employment at Will. Some of these managers are nazis towards their people.

